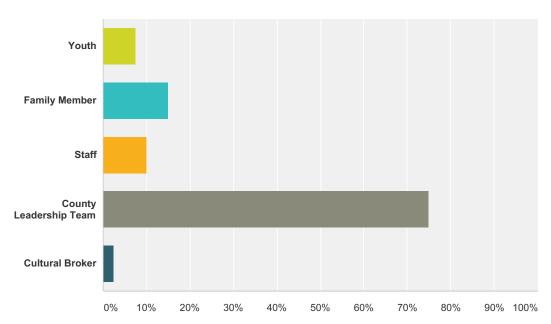
Q1 Please List Your PASOC County

Answered: 45 Skipped: 2

Q2 Please select your PASOC affiliation (check all that apply):

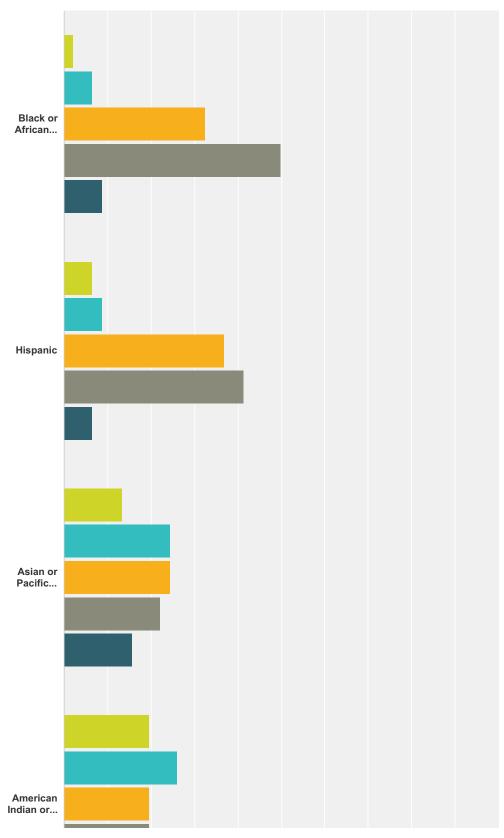


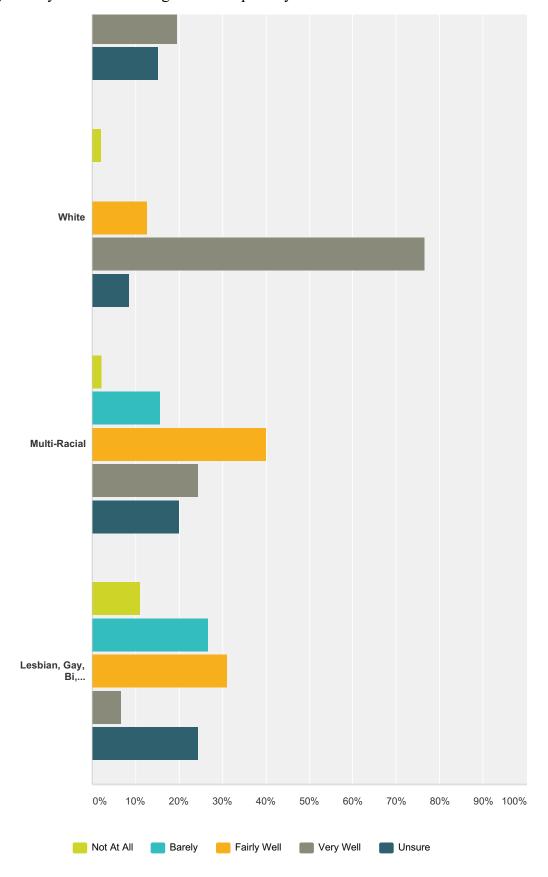


Answer Choices	Responses	
Youth	7.50%	3
Family Member	15.00%	6
Staff	10.00%	4
County Leadership Team	75.00%	30
Cultural Broker	2.50%	1
Total Respondents: 40		

Q3 Is your county able to identify the culturally diverse communities in your service area/community?

Answered: 47 Skipped: 0





	Not At All	Barely	Fairly Well	Very Well	Unsure	Total Respondents
Black or African American	2.17%	6.52%	32.61%	50.00%	8.70%	
	1	3	15	23	4	46

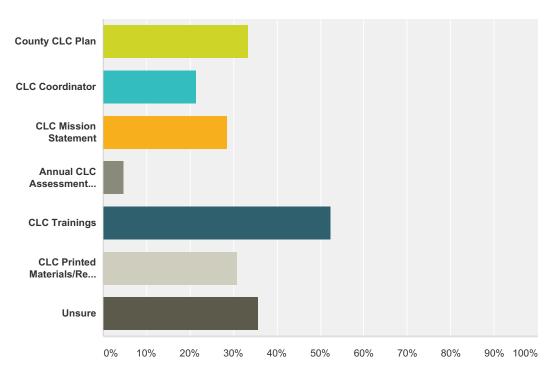
PA SOC County Survey: Cultural & Linguistic Competency

SurveyMonkey

Hispanic	6.52%	8.70%	36.96%	41.30%	6.52%	
	3	4	17	19	3	4
Asian or Pacific Islander	13.33%	24.44%	24.44%	22.22%	15.56%	
	6	11	11	10	7	
American Indian or Alaska Native	19.57%	26.09%	19.57%	19.57%	15.22%	
	9	12	9	9	7	
White	2.13%	0.00%	12.77%	76.60%	8.51%	
	1	0	6	36	4	
Multi-Racial	2.22%	15.56%	40.00%	24.44%	20.00%	
	1	7	18	11	9	
Lesbian, Gay, Bi, Transgender, and Questioning (LGBTQ)	11.11%	26.67%	31.11%	6.67%	24.44%	
	5	12	14	3	11	

Q4 Does your county have the following CLC supports? (check all that apply)

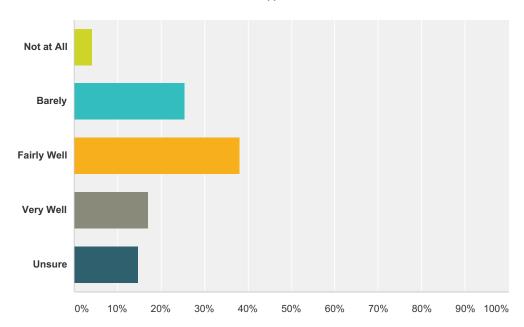
Answered: 42 Skipped: 5



swer Choices	Responses	
County CLC Plan	33.33%	14
CLC Coordinator	21.43%	9
CLC Mission Statement	28.57%	12
Annual CLC Assessment (Quality Improvement Measures)	4.76%	2
CLC Trainings	52.38%	22
CLC Printed Materials/Resources	30.95%	13
Unsure	35.71%	15
tal Respondents: 42		

Q5 Is your County able to describe the languages and dialects used by culturally diverse groups in your service area?

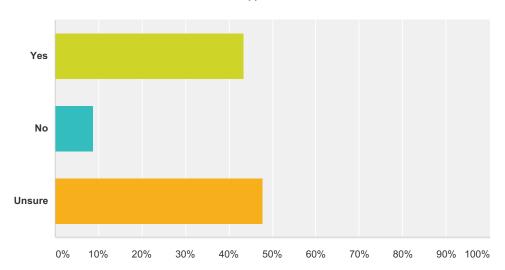
Answered: 47 Skipped: 0



Answer Choices	Responses	
Not at All	4.26%	2
Barely	25.53%	12
Fairly Well	38.30%	18
Very Well	17.02%	8
Unsure	14.89%	7
Total		47

Q6 Does your County have a mission statement that incorporates cultural and linguistic competence in service delivery?

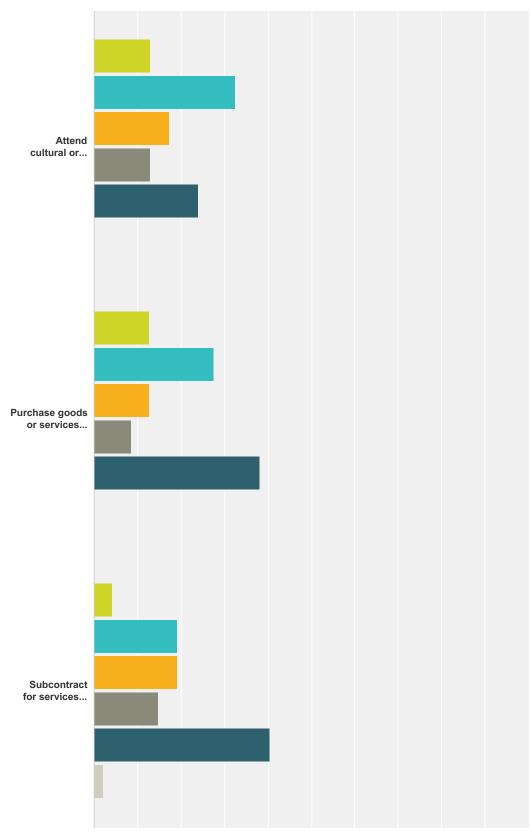
Answered: 46 Skipped: 1

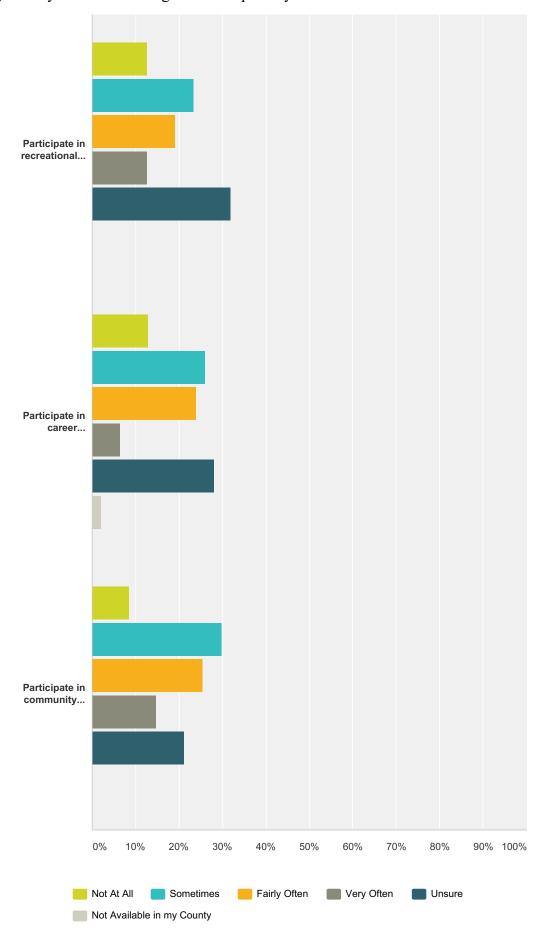


Answer Choices	Responses
Yes	43.48 % 20
No	8.70% 4
Unsure	47.83 % 22
Total	46

Q7 Does your County identify opportunities within culturally diverse communities for you to:

Answered: 47 Skipped: 0

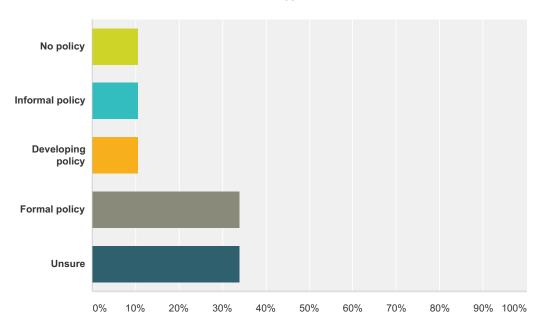




	Not At All	Sometimes	Fairly Often	Very Often	Unsure	Not Available in my County	Total Respondent
Attend cultural or ceremonial functions?	13.04%	32.61%	17.39%	13.04%	23.91%	0.00%	
	6	15	8	6	11	0	4
Purchase goods or services from a variety of merchants	12.77%	27.66%	12.77%	8.51%	38.30%	0.00%	
(either for personal use or job-related duties)?	6	13	6	4	18	0	4
Subcontract for services from a variety of vendors?	4.26%	19.15%	19.15%	14.89%	40.43%	2.13%	
	2	9	9	7	19	1	4
Participate in recreational or leisure time activities?	12.77%	23.40%	19.15%	12.77%	31.91%	0.00%	
	6	11	9	6	15	0	
Participate in career awareness days?	13.04%	26.09%	23.91%	6.52%	28.26%	2.17%	
	6	12	11	3	13	1	
Participate in community education activities?	8.51%	29.79%	25.53%	14.89%	21.28%	0.00%	
	4	14	12	7	10	0	

Q8 Is there policy for the provision of interpretation services for youth and families with Limited English Proficiency and those who are deaf or have hearing impairments?

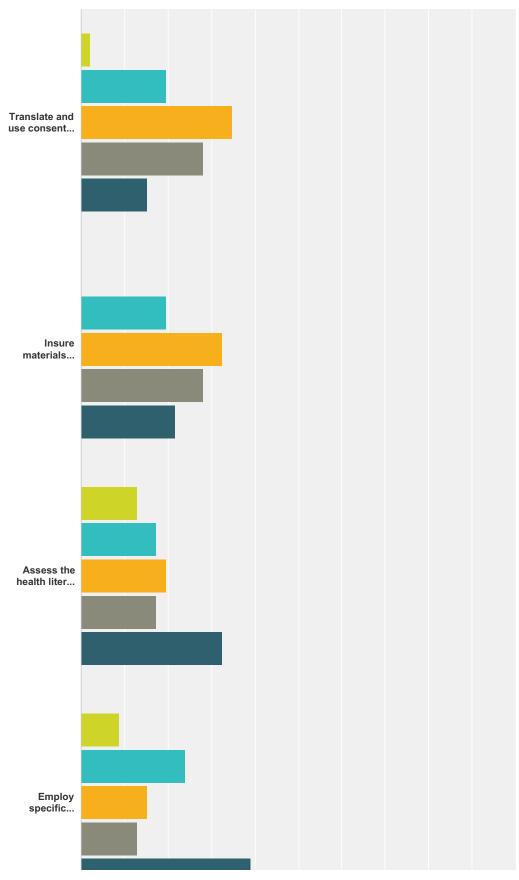




Answer Choices	Responses	
No policy	10.64%	5
Informal policy	10.64%	5
Developing policy	10.64%	5
Formal policy	34.04%	16
Unsure	34.04%	16
Total		47

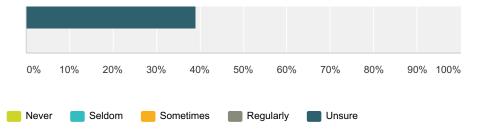
Q9 Does your County:

Answered: 46 Skipped: 1



PA SOC County Survey: Cultural & Linguistic Competency

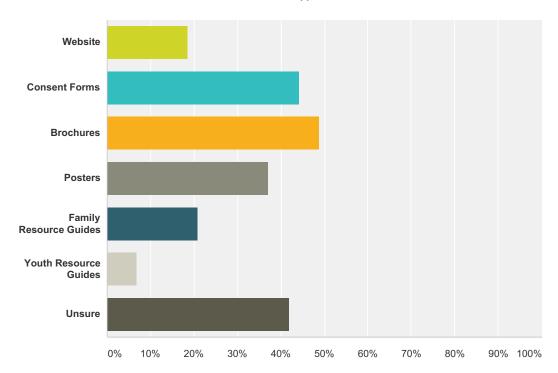
SurveyMonkey



	Never	Seldom	Sometimes	Regularly	Unsure	Total Respondents
Translate and use consent forms, educational materials and other information in other languages?	2.17%	19.57% 9	34.78% 16	28.26% 13	15.22% 7	46
Insure materials address the literacy needs of the person served?	0.00% 0	19.57% 9	32.61% 15	28.26% 13	21.74% 10	46
Assess the health literacy of person served?	13.04% 6	17.39% 8	19.57% 9	17.39% 8	32.61% 15	40
Employ specific interventions based on the health literacy levels of persons served?	8.70% 4	23.91%	15.22%	13.04%	39.13% 18	46

Q10 Does your County have the following available in languages other than English? (Check all that apply)

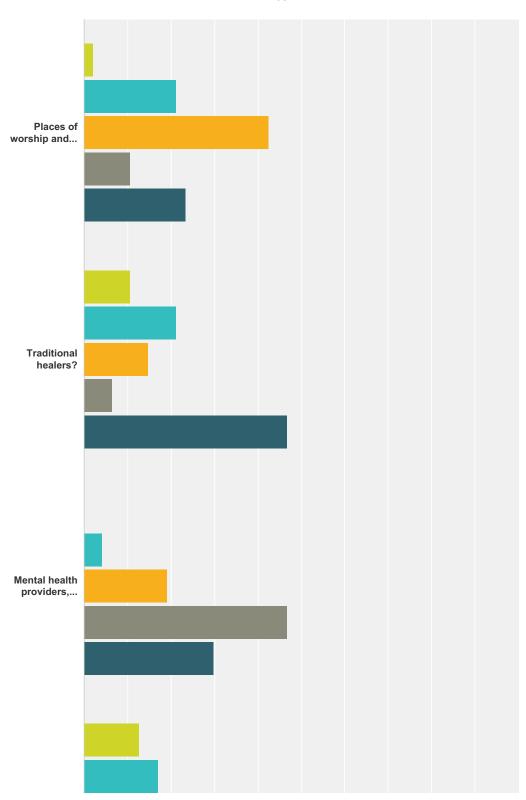
Answered: 43 Skipped: 4

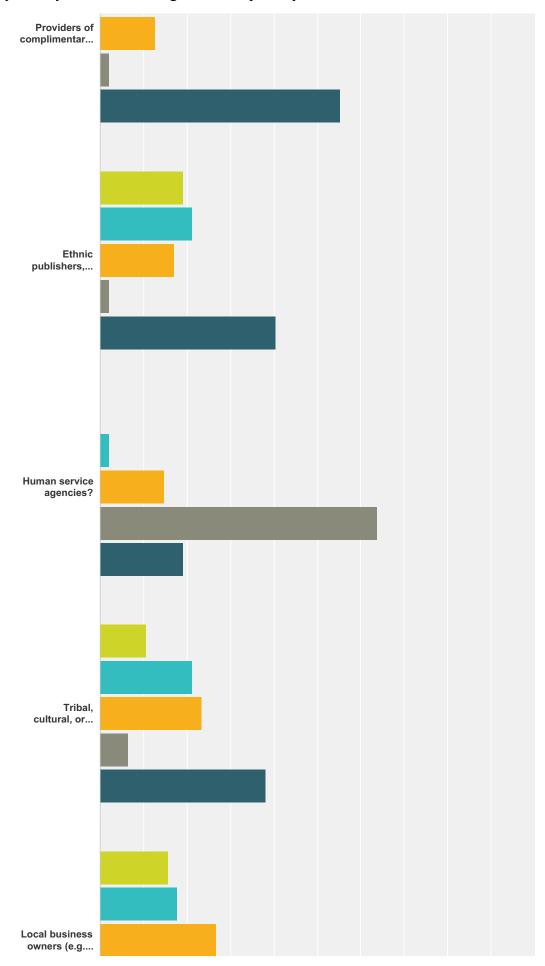


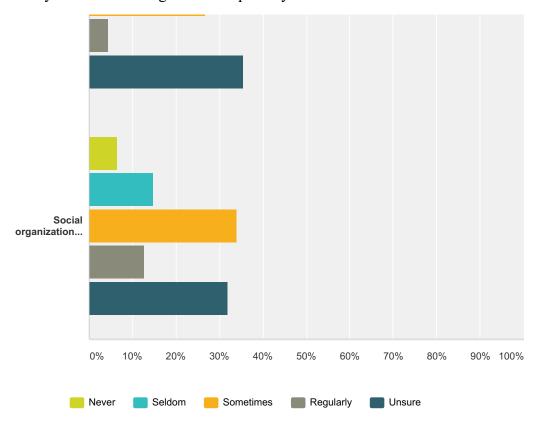
Answer Choices	Responses	
Website	18.60%	8
Consent Forms	44.19%	19
Brochures	48.84%	21
Posters	37.21%	16
Family Resource Guides	20.93%	9
Youth Resource Guides	6.98%	3
Unsure	41.86%	18
Total Respondents: 43		

Q11 Does your County reach out to and engage the following individuals, groups, or entities in health and mental health promotion and disease prevention initiatives:

Answered: 47 Skipped: 0







	Never	Seldom	Sometimes	Regularly	Unsure	Total Respondents
Places of worship and spiritual leaders?	2.13%	21.28%	42.55%	10.64%	23.40%	
	1	10	20	5	11	47
Traditional healers?	10.64%	21.28%	14.89%	6.38%	46.81%	
	5	10	7	3	22	47
Mental health providers, dentists, chiropractors, or licensed midwives?	0.00%	4.26%	19.15%	46.81%	29.79%	
	0	2	9	22	14	47
Providers of complimentary and alternative medicine?	12.77%	17.02%	12.77%	2.13%	55.32%	
	6	8	6	1	26	47
Ethnic publishers, radio, cable or television stations or personalities, or	19.15%	21.28%	17.02%	2.13%	40.43%	
ther ethnic media sources?	9	10	8	1	19	47
Human service agencies?	0.00%	2.13%	14.89%	63.83%	19.15%	
	0	1	7	30	9	4
Fribal, cultural, or advocacy organizations?	10.64%	21.28%	23.40%	6.38%	38.30%	
	5	10	11	3	18	47
ocal business owners (e.g., barbers, sports clubs, restaurateurs,	15.56%	17.78%	26.67%	4.44%	35.56%	
casinos, and other ethnic businesses)?	7	8	12	2	16	4
Social organizations (e.g., civic/neighborhood associations, sororities,	6.38%	14.89%	34.04%	12.77%	31.91%	
fraternities, ethnic associations)?	3	7	16	6	15	4

Q12 Please list any additional policies supporting cultural and linguistic competence not identified by this instrument.

Answered: 4 Skipped: 43