

# Evaluation Subcommittee Meeting

## 2/9/2017

Name	Role	Email Address	Present Absent
Monica Walker Payne	Evaluation Staff Lead	<a href="mailto:walkermm@upmc.edu">walkermm@upmc.edu</a>	Absent
Maria Silva	Family Partner Tri-Chair	<a href="mailto:Msilva@allegHENYfamilynetwork.org">Msilva@allegHENYfamilynetwork.org</a>	Present
Alice Chrostowski	System Tri-Chair	<a href="mailto:achrostowski@eecaremgmt.org">achrostowski@eecaremgmt.org</a>	Present
Jase Elam	Youth Partner Tri-Chair	<a href="mailto:jelam@prysmyouthcenter.org">jelam@prysmyouthcenter.org</a>	Absent
Melissa Bible	Committee Member	<a href="mailto:mr bible@eriecountypa.gov">mr bible@eriecountypa.gov</a>	Present
Bryon Luke	Committee Member	<a href="mailto:Bluke@childandfamilyfocus.org">Bluke@childandfamilyfocus.org</a>	Present
Dr. Gordon Hodas	Committee Member	<a href="mailto:gordanhodas@hotmail.com">gordanhodas@hotmail.com</a>	Present
Andy Kind-Rubin	Committee Member	<a href="mailto:akindrubin@verizon.net">akindrubin@verizon.net</a>	Absent
Rand Coleman	Committee Member	<a href="mailto:randcoleman@gmail.com">randcoleman@gmail.com</a>	Absent
Karan Steele	Committee Member	<a href="mailto:BFHWife@hotmail.com">BFHWife@hotmail.com</a>	Absent
Lisa Milan	Committee Member	<a href="mailto:lmilan@co.greene.pa.us">lmilan@co.greene.pa.us</a>	Present
Dan Fisher	Committee Member	<a href="mailto:dfisher@childandfamilyfocus.org">dfisher@childandfamilyfocus.org</a>	Present
Steve Freas	Committee Member	<a href="mailto:sfreas@hsao.org">sfreas@hsao.org</a>	Present
Wendy Luckenbill	Committee Member	<a href="mailto:LuckenbillWL@upmc.edu">LuckenbillWL@upmc.edu</a>	Absent
Wendy Pennington	Committee Member	<a href="mailto:wendy.pennington@adelphoi.org">wendy.pennington@adelphoi.org</a>	Present
Alex C. Knapp	Evaluation Staff Support	<a href="mailto:Knappac2@upmc.edu">Knappac2@upmc.edu</a>	Present
Corey Ludden	CIT Staff Support	<a href="mailto:luddenc@upmc.edu">luddenc@upmc.edu</a>	Present
Will McKenna	Evaluation Staff Support	<a href="mailto:mckennawh@upmc.edu">mckennawh@upmc.edu</a>	Present
Jill Santiago	PA SOC Marketing	<a href="mailto:pasocjill@gmail.com">pasocjill@gmail.com</a>	Present
Mark Durgin	Director, SOC Partnership	<a href="mailto:MBDurgin@YorkCountyPA.gov">MBDurgin@YorkCountyPA.gov</a>	Present
Anne Katona Linn	Co-Director, SS/HS Partnership	<a href="mailto:akatonalinn@gmail.com">akatonalinn@gmail.com</a>	Present

Standing Meeting will be the 2<sup>nd</sup> Thursday of the month from 9:00 AM to 10:30 AM.

- At 9:02am, Mark welcomed everyone and reminded everyone that Monica was on vacation this week.
  - Mark reviewed the agenda of the call.
- Mark explained that the Annual County Assessment would go out in April 2017. This annual assessment will go out to all Pennsylvania counties, not just SOC counties.
  - It is the priority of the SOC Partnership that this assessment be sent out far and wide.
- Mark reviewed the introduction letter of the County Assessment.
  - Two changes were recommended by SLMT.

- The definition of System of Care was put in quotes, as a direct quote from Beth Stroul.
    - The order of the SLMT Tri-chairs was changed from System Tri-Chair, Family Tri-Chair, Youth Tri-Chair, to Youth Tri-Chair, Family Tri-Chair, System Tri-Chair.
  - Dan expressed concern that there is confusion around as to who should fill out the County Assessment and recommended adding an explanation within the document to address this.
    - Jill said she would put this in the email as she sends it out.
  - Questions were asked as to how the assessment was distributed and collected.
    - Will clarified that it could be filled out online (via SurveyMonkey) and could be filled out on paper and then returned to YFTI.
    - Erie County prints out for family members and provides them with envelopes to return it.
    - Greene County helps family members complete the assessment.
    - Clarification was given that SurveyMonkey was mobile friendly.
- Mark reviewed last year's subcommittee meeting minutes where concerns were raised that people received the survey multiple times, and Delaware County volunteered to write a question regarding the "Open Door Policy".
  - A disclaimer will be added to template email apologizing to individuals who may receive the survey multiple times.
- Mark began review of the county assessment.
  - On page 1 there was no feedback.
  - Mark raised a question about section A, "County Leadership Teams"
    - Suggestion to move question 3 to question 6 and create question 6b., which will break out each child-serving system to show which systems are part of CLTs.
  - Significant discussion took place regarding section B, "Youth-Driven"
    - Question 3: the word "incentives" should be changed to "incentives/supports".
    - Question 4: suggestion to list examples of youth organizations; the group decided against this.
  - Section C, "Family-Driven" also instigated significant discussion.
    - Concern that sections B and C are too different and should mirror each other.
      - Fears were raised that mirroring the sections could confuse youth.
      - Mark will work with Monica, Will, and the Partnership staff to find ways to bring the two sections to be more mirroring.
  - There was no feedback on sections D, "Integration of Child-Serving Systems" and E, "Natural and Community Supports".
  - Section F, "Cultural and Linguistic Competence"
    - Suggested to add "etc" to the examples listed in question 1.
    - Significant concern was raised around question 5 and it's applicability to *all* counties.
      - Mark will work with his staff to add appropriate wording/clarification to the Intent of Section F.
    - The subcommittee took issue with the word, "culture brokers".
      - Mark will explore alternative words.
  - There was no feedback on section G, "Youth and Family Services and Supports Planning Process".

- Section H, “Evaluation and Continuous Quality Improvement (CQI)” instigated significant conversation, but ultimately it was determined that the section should be left alone.
  - It was recommended that the list of definitions be moved to the beginning of the survey.
- Mark transitioned the conversation to discuss the new SOC marketing material sent out prior to the meeting.
  - The committee provided significant feedback to the document
    - There are other initiatives listed with no explanation as to what they are.
    - There is no heading over the data portion of the document.
    - There is no cohesive message or target audience.
    - Several data points carry little-no significance, i.e., “77% of youth were not suspended or expelled from school.” This data point doesn’t show improvement and would need baseline to show the positive of SOC.
    - Only use one data point, strong recommendation to use the 24 month point.
    - Important to focus the document and make it known this is not just “another grant” but an opportunity to change the way government works across Pennsylvania.
    - Use this document to tell the story: System of Care is a philosophy.
  - Mark asked the committee to send any additional feedback to him.
- After reminding everyone that the next subcommittee call is on March 9 at 9:00am, Mark adjourned the meeting at 10:34.