

PA System of Care Partnership County Progress Assessment

County:		
Date:		
I am a:	O Youth Partner	O Managed Care Organization Partner (Behavioral Health MCO, Physical Health MCO)
	O Family Partner	O Community Partner (YMCA, United Way, BigBrothers/Big Sisters,
	O Policy and Decision Maker Partner	Spiritual/Religious, etc.)
	(County Commissioner, County Council Member, Human Services Administrator, Court Administrator, etc.)	O System Partner (Mental Health, Child Welfare, Juvenile Justice, Education,
	O Provider Organization Partner (Director, Manager, Direct Service Staff, etc.)	Drug and Alcohol Physical Health, Individuals with Developmental Disabilities, Other)

I. Development and Use of a Strategic Plan

Strategic Plan

No Plan but is not Plan is under guide extensively guide Don't know Exists used implementation implementation development 1. The county has a strategic plan for System of Care 0 0 0 0 0 0 implementation and operation. 2. The strategic plan has clear, achievable goals. 0 0 0 0 0 0 3. The strategic plan includes action steps with 0 0 0 0 0 0 reasonable timeframes. 4. The strategic plan includes appropriate, measurable 0 0 0 0 0 0 outcomes. Strategic Plan Development Components Not at all Somewhat Moderately Substantially Extensively Don't know 1. The strategic plan was developed with an equal partnership of youth, family members and system 0 0 0 0 0 0 partners. 2. County Leadership Team members participate in the development and approval of the strategic goals, 0 0 0 0 0 Ο action steps and desired outcomes.

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Plan exists but Formal written

is rarely used to plan is used to

Plan exists

3. The strategic plan is reviewed and revised regularly by the County Leadership Team.

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County Leadership Team

	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
 At least half of the County Leadership Team membership is made up of an equal number of youth and family members, who are representative of the population of focus. 	0	0	0	0	0	0
 The County Leadership Team includes leaders from child-serving systems (Juvenile Justice, Child Welfare, Mental Health, Drug and Alcohol, Education, Physical Health, and Individuals with Developmental Disabilities). 	0	0	0	0	0	0
 Youth, Family, and System Partners who participate on the County Leadership Team have a clear understanding of their roles and expectations. 	0	0	0	0	0	0
 County Leadership Team members have a commitment to what they are doing to implement System of Care and why. 	0	0	0	0	0	0
	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
 The County Leadership Team meets regularly (and at times/locations that are convenient for youth and families) to make decisions. 	ο	0	0	0	0	0
6. The County Leadership Team assures that all information distributed and discussed is free of jargon and can be easily understood to support equal decision-making within the leadership	0	0	0	0	0	0
structure.						
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Youth-Driven

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	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
 A minimum of 25% of the County Leadership Team are youth members, who share equal responsibility with family members and system partners. 	ο	0	0	0	0	ο
 The County Leadership Team ensures that youth members are prepared, trained, supported, and valued. 	0	0	0	0	0	0
 The county has mechanisms in place to provide support for youth participation in events such as stipends, assistance with transportation, travel reimbursement, and child care. 	0	0	0	0	0	0
 The County Leadership Team facilitates the development of sustainable youth efforts and leadership in the county. 	0	0	0	0	0	0
	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
 Opportunities for youth voice and leadership are mad available in each respective child-serving system in the county. 	e o	0	0	0	0	0
 Youth in the county receive adequate information and have a primary decision making role regarding their own care and overall well-being. 	0	0	0	0	0	0
Peer support is available to youth in the county in order to improve youth and family outcomes.	0	0	0	0	0	0
8. Youth in the county have access to a youth organization that supports youth involvement at the system and service-delivery levels.	0	0	0	0	0	0





Family-Driven

Not at all Somewhat Moderately Substantially Extensively Don't know implemented implemented implemented implemented implemented 1. A minimum of 25% of the County Leadership Team are family members, who share equal responsibility 0 0 0 0 0 0 with youth members and system partners. 2. County Leadership Teams ensure that family members are prepared, trained, supported, and 0 0 0 0 0 0 valued. 3. The county has mechanisms in place to provide assistance for family participation in events such as 0 0 0 0 0 0 stipends, transportation, travel reimbursement, and child care. 4. All county child-serving systems are accountable to 0 0 0 0 0 0 youth and families that are receiving services. 5. Families have multiple opportunities in the county to 0 0 0 0 0 0 provide leadership, support and advocacy. Not at all Somewhat Moderately Substantially Extensively Don't know implemented implemented implemented implemented implemented 6. Peer support is available to families in the county 0 0 0 0 0 0 in order to improve youth and family outcomes. 7. Families have access to information and skill-building training in the county to help make 0 0 0 0 0 0 informed decisions for their family. 8. Families and systems in the county have shared 0 0 0 0 0 0 responsibility to ensure informed decision making. 9. Families have a primary decision making role in the county regarding their youth's and family's care and 0 0 0 0 0 0 overall well-being. 10. Family members in the county have access to a family organization that supports family involvement at 0 0 0 0 0 0 the system and service-delivery levels.



Integration of Child-Serving Systems

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	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
 The County Leadership Team ensures that the mission, vision and desired outcomes of each child-serving system are clearly incorporated into th System of Care planning. 	eo	0	0	0	0	0
The county utilizes a cross-system training process developed and facilitated in partnership with youth a families.	and O	0	0	0	0	0
 A youth and family driven planning process to facilitate access of services and supports in the cou is available to all youth and families regardless of th initial point of contact with the child-serving systems 	eir	0	0	0	0	0
4. One overall plan of care is created for multi-system youth across child-serving agencies and systems in the county (there may be more detailed plans for individual systems as part of the overall plan).	0	0	0	0	0	0
 Youth and family data are frequently shared and accessible to all involved child-serving systems in th county 	ie O	0	0	0	0	0
 There is an ongoing systematic process in the coun for identifying and addressing the barriers that affec implementation of fully integrated cross-system plan 	t O	Ο	0	0	0	0
Natural and Community Supports	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
 The County Leadership Team distributes comprehensive resource lists of community support activities and assets available within the county. 	s, O	0	0	0	0	0
 The County Leadership Team identifies natural supports and community resources that help meet their broader community needs and culture. 	0	0	0	0	0	0
 The County Leadership Team values and facilitates the growth of individuals, groups, activities, and programs in the county that have been identified as positive and effective supports by youth and families 	0	0	0	0	0	0
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- 4. The County Leadership Team develops partnerships with youth, families and communities to identify natural and community supports to meet the county's unmet needs.
- 5. The County Leadership Team expects and values participation of natural supports on individual youth and family planning teams.

Cultural and Linguistic Competence (including new CLAS standards)

- The County Leadership Team understands the demographics and diversity in the county (culture, age, income, education, race, ethnicity, religion, primary language, sexual orientation, gender identity, and disability status).
- 2. The County Leadership Team ensures the availability of culturally relevant and culturally specific trainings for youth, family, system partners, and community partners.
- 3. The County Leadership Team partners with culture brokers and leaders within specific cultural groups in order to determine their needs for services and supports.
- 4. The County Leadership Team ensures the availability of translation and interpretation services for those with limited English proficiency.
- 5. The County Leadership Team ensures that easily understood service-related and outreach materials are available in the languages of the commonly encountered groups in the community served.
- 6. Culturally and linguistically diverse families, representative of the youth and families in the community, engage and participate at all levels of the County System of Care.
- 7. The County Leadership Team ensures that staff of county services and supports is representative of the communities served and trained in cultural and linguistic competence.
- 8. The County Leadership Team ensures that services and supports are adapted to ensure access and effectiveness for culturally diverse populations.
- 9. County Leadership Teams will develop specific strategies to reduce racial, ethnic, and cultural disparities in access to and outcomes of services.

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Not at all plemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0



Youth and Family Services and Supports Planning Process

Planning Process	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
 The youth and family driven model facilitates integrated services and supports planning among youth, families, and key child-serving systems. 	ο	0	0	0	0	ο
2. The planning model has dedicated and trained staff.	0	0	0	0	0	0
The referral process is known and understood by families and systems.	0	0	0	0	0	0
 The engagement process is clearly defined and the process is agreed to by the families. 	0	0	0	0	0	0
 5. The individual youth and family plan includes: *Assessment of strengths and needs *Assessment across multiple domains *Crisis plan *Cultural and linguistic sensitivity *Natural and community supports *Plan for self-efficacy 	0	Ο	Ο	0	0	0
	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
6. Youth will receive services and supports in the least restrictive settings.	ο	0	0	0	0	ο
 Youth and family peer supports are available as needed. 	0	0	0	0	0	0
8. Process outcomes are collected and monitored.	0	0	0	0	0	0
 Results are used by the County Leadership Team for continual improvement. 	0	0	0	0	0	0







Evaluation and Continuous Quality Improvement (CQI)

	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
 The County Leadership Team, partnering agencies, and/or providers collaborate to gather data for the purpose of continuous quality improvement (CQI). 	ο	0	0	0	0	ο
 The County Leadership Team actively engages and participates in the implementation of a statewide System of Care evaluation and CQI plan. 	0	0	0	0	0	0
3. As a part of the PA System of Care Partnership, the county consistently submits required data to the SOC Evaluation Team as mandated by the federal cooperative agreement with SAMHSA.	0	0	0	0	0	0
4. The County Leadership Team provides opportunities for youth, family, system, and community leaders to participate in the Evaluation Subcommittee of the Youth and Family Training Institute Advisory Board.	0	0	0	0	0	0
	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
5. The County Leadership Team works with the System of Care Evaluation Team and the Evaluation Subcommittee to develop and establish protocols for data sharing and analysis for ongoing CQI purposes.	0	0	0	0	0	0
 The County Leadership Team collaborates with child-serving systems to reduce barriers related to confidentiality and data sharing between systems. 	0	0	0	0	0	0
 The County Leadership Team collaborates with child-serving systems to collect data related to cost-effective services and supports. 	0	0	0	0	0	0
 The County Leadership Team participates in the annual County System of Care Progress Assessment to monitor and assess the implementation of the PA System of Care Standards. 	0	0	0	0	0	0



III. County Services and Supports

County Services and Supports: Please rate the extent to which all of the services and supports available in your county are evidence-informed or evidence-based, committed to a least-restrictive approach, and of a broad array.

Evidence-Informed and Evidence-Based Practices

Not at all Somewhat Moderately Substantially Extensively Don't know 1. Evidence-informed and evidence-based practices are implemented within the service array to improve 0 0 0 0 0 0 outcomes. Fidelity data to evidence-informed and 0 0 Ο 0 0 0 evidence-based practices is collected and analyzed. 3. Outcome data from evidence-informed and 0 0 0 0 0 0 evidence-based practices is collected and analyzed. 4. Data is regularly reviewed and utilized as part of a 0 0 0 0 0 0 continuous quality improvement process. Least Restrictive Approach Not at all Somewhat Moderately Substantially Extensively Don't know Utilization of home and community-based services for youth and families is increasing. 0 0 0 0 0 0 2. The number of youth who are served in settings more restrictive than necessary is decreasing. 0 0 0 0 0 0 3. Utilization of more restrictive services is primarily used for short-term lengths of stay and crisis stabilization 0 Ο Ο 0 0 0 when necessary and appropriate. Service Array Somewhat Not at all Moderately Substantially Extensively Don't know 1. A broad array of home and community-based services 0 0 0 0 0 0 and supports is available and easily accessible. 2. Services are linked with early identification and intervention activities to identify mental health 0 0 0 0 0 0 problems earlier. 3. Developmentally appropriate services and supports for young children and their families are available and 0 0 0 0 0 0 easily accessible. 4. Services and supports for youth and young adults in transition to adulthood are available and easily 0 0 Ο 0 0 0 accessible. 5. Racial, ethnic, and cultural disparities around access 0 0 Ο 0 0 0 to and outcomes of services are being addressed.

County Infrastructure Based on System of Care Approach IV.

Infrastructure Components: For each component below, rate the extent to which the component has been implemented in your county within the past 12 months.

	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
1. Process for Identifying and Resolving Barriers	0	0	0	0	0	0
2. Blended or Pooled Funding for System of Care Services and/or Infrastructure Sustainability	0	0	0	0	0	0
3. Youth and Family Driven Planning Process Model to Manage Care and Costs for Multi-system Youth	0	0	0	0	0	0
4. Interagency Partnerships/Agreements	0	0	0	0	0	0
5. Partnerships with Family Organization and Family Leaders	0	0	0	0	0	0
	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
Partnerships with Youth Organization and Youth Leaders	0	0	0	0	0	0
7. Defined Access/Entry Points to Care	0	0	0	0	0	0
8. Extensive Provider Network to Provide Comprehensive Array of Services	0	0	0	0	0	0
 Training, Technical Assistance, and Workforce Development around the 8 PA System of Care Standards 	0	0	0	0	0	0
10. Using Data for Continuous Quality Improvement	0	0	0	0	0	0
	Not at all implemented	Somewhat implemented	Moderately implemented	Substantially implemented	Extensively implemented	Don't know
11. Strategic Planning	0	0	0	0	0	0
12. Social Marketing	0	0	0	0	0	0
13. Utilization of the PA System of Care Website	0	0	0	0	0	0
14. Participation in the PA System of Care County Collaboratives and Learning Institutes	0	0	0	0	0	0





V. Commitment to the System of Care Philosophy and Approach

Commitment to the System of Care Philosophy and Approach: For each group below, rate the extent to which there has been buy-in and commitment to the System of Care philosophy and approach in your county during the last 12 months.

commitment to the System of Care philosophy and approach	in your count	y during the la	ast 12 months	.		
Youth and Family Leaders	Not at all committed	Somewhat committed	Moderately committed	Substantially committed	Extensively committed	Don't know
1. Youth Leaders	ο	0	0	0	0	0
2. Family Leaders	0	0	0	0	0	0
Child-Serving Systems	Not at all committed	Somewhat committed	Moderately committed	Substantially committed	Extensively committed	 Don't know
1. Mental Health System	ο	0	0	0	0	0
2. Child Welfare System	0	0	0	0	0	0
3. Juvenile Justice System	0	0	0	0	0	0
4. Education System	0	0	0	0	0	0
5. Drug and Alcohol Treatment System	0	0	0	0	0	0
6. Physical Health System	0	0	0	0	0	0
7. Individuals with Developmental Disabilities System	0	0	0	0	0	0
8. Other System:	0	0	0	0	0	0
County Policy and Decision-Makers	Not at all committed	Somewhat committed	Moderately committed	Substantially committed	Extensively committed	 Don't know
1. County Commissioners and/or County Council Members	ο	0	0	0	0	ο
2. Human Service Administrators	0	0	0	0	0	0
3. Court Administrators	0	0	0	0	0	0
Providers	Not at all committed	Somewhat committed	Moderately committed	Substantially committed	Extensively committed	Don't know
1. Provider Organizations and Associations	0	0	0	0	0	0
 Provider Agency Administrators and Mid-Level Managers 	0	0	0	0	0	0
3. Direct Service Staff	0	0	0	0	0	0
Managed Care Organizations	Not at all committed	Somewhat committed	Moderately committed	Substantially committed	Extensively committed	 Don't know
1. Behavioral Health Managed Care Organizations	ο	0	0	0	0	0
2. Physical Health Managed Care Organizations	0	0	0	0	0	0
Community Partners	Not at all committed	Somewhat committed	Moderately committed	Substantially committed	Extensively committed	Don't know
 Community Providers (United Way, YMCA, Big Brothers/Big Sisters, etc.) 	ο	0	0	0	0	0
2. Spiritual / Religious Partners	0	0	0	0	0	0
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VI. Additional Questions

Overall Assessment	Not at all	Somewh	nat Moderat	ely Subs	tantially E	xtensively Do	n't know
 To what extent do you believe that the System of Care approach is being implemented in your county? 	0	0	0		0	0	0
Feedback - Please rate how much you agree or disagree with the following statements:		rongly sagree	Disagree	Neutral	Agree	Strongly Agree	
1. The questions in this survey are easy to understand.		0	0	0	0	0	
2. The questions in this survey are relevant to my county's efforts to implement the System of Care approach.	S	0	0	0	0	0	
3. My responses to the survey capture the status of my county's efforts to implement the System of Care appro	bach.	0	0	0	0	0	
		5-25 min.	25-35 min.	35-45 min.	45-60 min.	More than 60 minutes	I
4. How long did it take to complete this survey?	C	- D -	0	0	0	0	
E Additional Commanta							

5. Additional Comments:



