



**Pennsylvania  
County Assessment  
System of Care Counties Report 2015**

*State of Pennsylvania*

Level 1 ( 0% - 10% )	<b>Little Implementation</b>
Level 2 ( 10% - 20% )	
Level 3 ( 20% - 30% )	<b>Some Implementation</b>
Level 4 ( 30% - 40% )	
Level 5 ( 40% - 50% )	<b>Moderate Implementation</b>
Level 6 ( 50% - 60% )	
Level 7 ( 60% - 70% )	<b>Substantial Implementation</b>
Level 8 ( 70% - 80% )	
Level 9 ( 80% - 90% )	<b>Extensive Implementation</b>
Level 10 ( 90% - 100% )	

Youth Partners:	16
Family Partners:	34
Elected/Appointed Partners:	3
Provider Organization Partners:	22
Managed Care Organization Partners:	8
Community Partners:	8
System Partners:	107
Other Partners:	11
Missing Partner:	35
<b>Total:</b>	<b>244</b>

**Section I: PA System of Care Standards State Level of Implementation: 6 Moderate Implementation**

**Section II: Commitment State Level of Implementation: 7 Substantial Implementation**

**Overall State Level of Implementation: 6 Moderate Implementation**

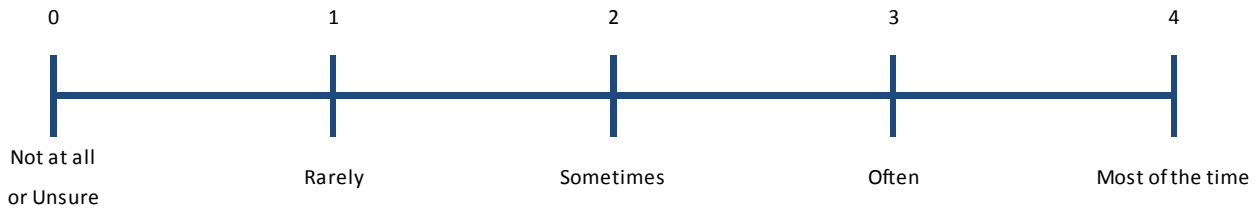
\* Surveys with more than 50% of the questions in Section I: PA System of Care Standards left unanswered were not included in this report.

# I. Implementation of the PA System of Care Standards

## A. County Leadership Team

Section A Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. The County Leadership Team (CLT) has family and youth members making up 50% of the team (25% youth membership and 25% family membership).	1.8	230	2	12	50
2. As a CLT member, I understand my role and responsibilities.	2.7	213	2	29	20
3. The CLT includes leaders from the child-serving systems.	2.8	225	7	12	37
4. The CLT meets regularly at times convenient for all members, including youth and families.	2.5	233	2	9	46
5. The CLT ensures that all information presented or discussed (printed and verbal) is understandable to all CLT members.	2.6	235	2	7	42
6. Decision-making is equal among all CLT members.	2.5	224	4	16	49



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

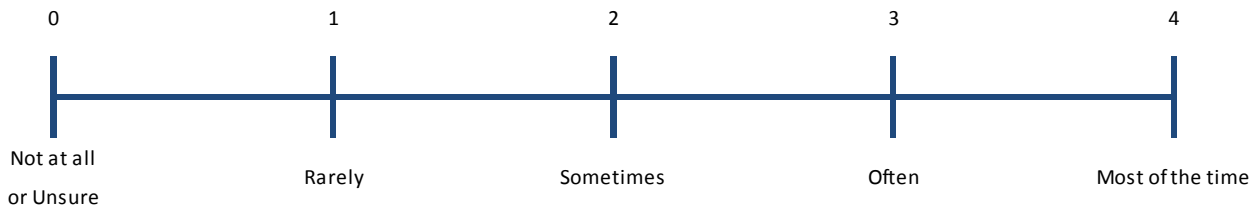
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## B. Youth-driven

Section B Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Youth partners are prepared for CLT meetings.	2	220	4	20	57
2. Youth partners are trained to understand the child-serving systems.	2	220	5	19	60
3. Youth partners' voices are supported and valued.	2.7	220	7	17	33
4. The county has motivators in place for youth participation. (Examples: stipends, assistance with transportation, travel reimbursement, and/or childcare, etc.)	2.3	227	5	12	57
5. The CLT identifies opportunities for youth voice and leadership in each child-serving system in the county.	2.1	223	4	17	62
6. Youth in the county are given the information needed to be a decision-maker about their own care and overall well-being.	2.2	226	7	11	53
7. Peer support is available to youth.	2	224	6	14	51



\* n = Total Responses - (Missing Responses and N/A Responses)

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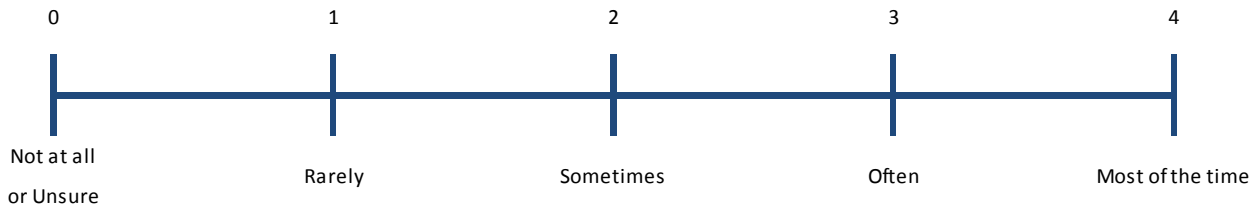
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## C. Family-driven

Section C Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. 25% of the CLT are family partners.	2	229	2	13	55
2. Family partners are prepared for CLT meetings.	2.4	227	9	8	49
3. Family partners have training to understand the child-serving systems.	2.3	233	5	6	53
4. The CLT supports the family partners' voice in decision-making at all times.	2.7	236	0	8	41
5. There is a family organization in the county.	2.1	239	1	4	77
6. Peer support is available for families in the county.	2.3	236	2	6	43
7. Training is available for families in the county.	2.4	235	4	5	43
8. Family members have a role in the decisions which influence their child and family.	2.7	234	5	5	29
9. Family members are involved with system partners in county or state decision-making committees, boards, etc.	2.4	234	4	6	44
10. Community and natural supports are included in service plans (such as IEP, ISP, FSP, etc.).	2.4	237	4	3	47



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 \*\*\* Unsure Responses were counted as a 0 score

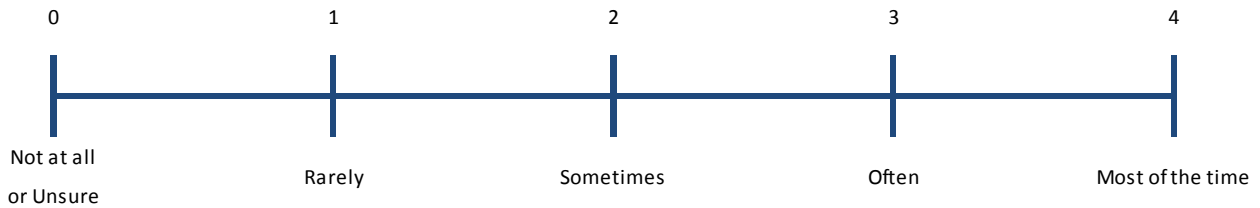
# I. Implementation of the PA System of Care Standards

## D. Integration of Child-Serving Systems

Section D Score: **6**

**Moderate Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Overall the mission, vision, and outcomes of each of the child-serving systems are shared as part of its planning and work with all parties involved.	2.3	235	1	8	37
2. The county coordinates cross-system trainings that are developed and presented jointly with youth and families.	2.1	238	2	4	46
3. A “no wrong door” process is open to all youth and families, leading to a single plan of care.	1.7	234	4	6	63
4. Systems data is shared with the CLT to identify and address barriers to services.	2	235	3	6	54
5. Solutions to barriers are included in service plans for youth and families.	2.1	237	5	2	54
6. Child-serving systems work together to provide the family with one integrated family plan.	2	232	3	9	44



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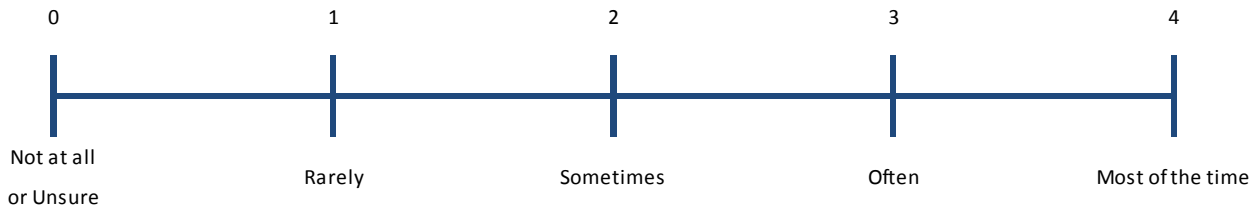
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## E. Natural and Community Supports

Section E Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. The County Leadership Team (CLT) has developed a broad resource list of community supports and activities identified as positive and supportive by youth and families.	2.1	228	7	9	50
2. The CLT promotes connections with natural supports and community resources that help meet the broader community needs.	2.5	231	7	6	41
3. The CLT reviews and identifies natural and community supports to meet the county's unmet needs.	2.1	231	5	8	48
4. The CLT promotes the participation of natural supports on individual, youth, and family plans.	2.5	229	7	8	41



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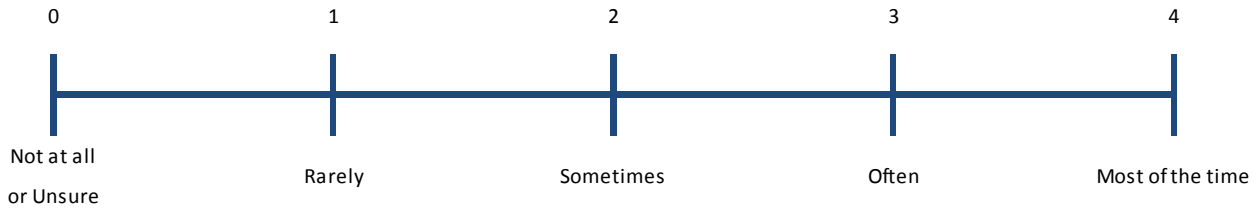
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## F. Cultural and Linguistic Competence

Section F Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. The CLT understands the county demographics and diversity (culture, age, income, education, race, ethnicity, religion, primary language, sexual orientation, gender identity, and disability status).	2.6	226	6	12	32
2. The CLT ensures the availability of culturally relevant trainings for youth, family, system partners, and community partners.	2.2	231	7	6	46
3. The CLT partners with culture brokers (e.g. traditional healers, places of worship, ethnic media outlets, alternative medicine practitioners, cultural organizations, local businesses, social organizations, etc.) to meet the youth's and family's unmet needs.	1.7	228	8	8	63
4. Translation and interpretation services are available for those with limited English proficiency seeking services in the county.	2.3	224	11	9	51
5. Culturally and linguistically diverse families are represented in the decision-making processes at all levels of county services.	1.7	222	11	11	56



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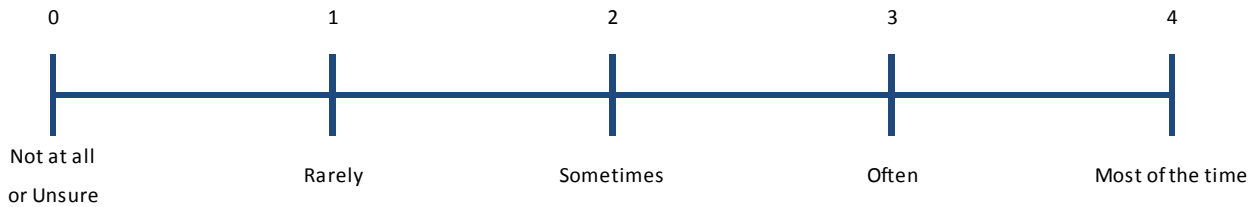
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## G. Youth and Family Services and Supports Planning Process

Section G Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. The CLT has identified a team based planning process for youth and families.	2.4	219	11	14	48
2. The Planning Process reflects the PA System of Care Partnership standards (Youth Driven, Family Driven, Integration of Child-Serving Systems, Natural and Community Supports, Cultural and Linguistic Competence, Evaluation and Continuous Quality Improvement).	2.7	226	10	8	37
3. The planning process has a dedicated referral process.	2.4	226	12	6	48
4. Youth and families can self-refer.	2.4	226	12	6	53
5. The Plan developed through the Planning Process is individualized and is based on the strengths of the youth and family.	2.6	221	19	4	42
6. The Planning Process is inclusive of the needs that are identified by the youth and family.	2.6	227	14	3	49
7. The Planning Process assures development of life skills with the youth and family so they can manage their future care and services.	2.6	226	12	6	43
8. The Planning Process includes youth and/or family peer supports as identified and needed by the youth family.	2.4	226	14	4	46



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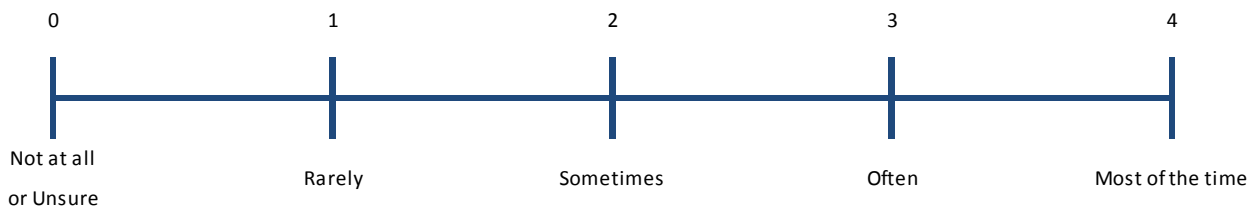


# I. Implementation of the PA System of Care Standards

## H. Evaluation and Continuous Quality Improvement (CQI)

Section H Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. The CLT ensures that the county participates in the System of Care evaluation requirements.	2.3	225	9	10	57
2. The CLT regularly reviews and uses data to make decisions.	2.3	225	13	6	48
3. Data is used to help county services and supports continuously improve their practices.	2.3	226	12	6	50
4. The CLT analyzes data to identify and eliminate any cultural/linguistic/racial/ethnic disparities in services and supports.	2	226	11	7	61
5. The CLT collaborates with child-serving systems to reduce barriers related to data-sharing between systems.	2	223	14	7	64



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## II. Commitment to the PA System of Care Philosophy and Approach

Note: Data in the Commitment Section is from respondents identifying as members of the County Leadership Team only.

### A. Youth and Family Leaders

Section A Score: **8** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. Youth Leaders	2.9	101	5	138	4
2. Family Leaders	3.2	103	3	138	4

### B. Child-Serving Systems

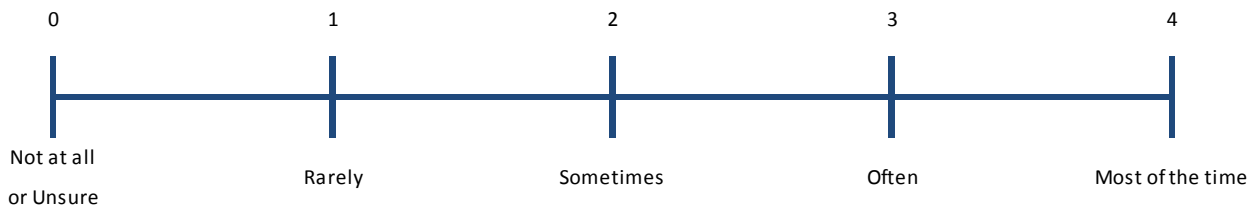
Section B Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. Mental Health System	3.5	103	3	138	4
2. Child Welfare System	3	102	3	139	7
3. Juvenile Justice System	3.1	101	3	140	5
4. Education System	2.7	103	3	138	6
5. Drug and Alcohol Treatment System	2.9	100	3	141	7
6. Physical Health System	1.4	97	3	144	22
7. Individuals with Developmental Disabilities System	2.6	99	3	142	13

### C. Other Systems

Section C Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Human Service Administrators	3	95	3	146	7
2. Court Administrators	1.6	98	3	143	22



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\*\*\* Unsure Responses were counted as a 0 score

## II. Commitment to the PA System of Care Philosophy and Approach

### D. Elected/Appointed Partners

Section D Score: **4** **Some Implementation**

	Avg.	n	Missing	N/A	Unsure
1. County Commissioners and/or County Council Members	1.6	97	6	141	26
2. Judges	1.2	100	3	141	30

### E. Providers

Section E Score: **7** **Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Provider Organizations and Associations	2.9	101	3	140	10
2. Provider Agency Administrators and Mid-Level Managers	2.6	102	3	139	17
3. Direct Service Staff	2.4	101	3	140	15

### F. Managed Care Organization

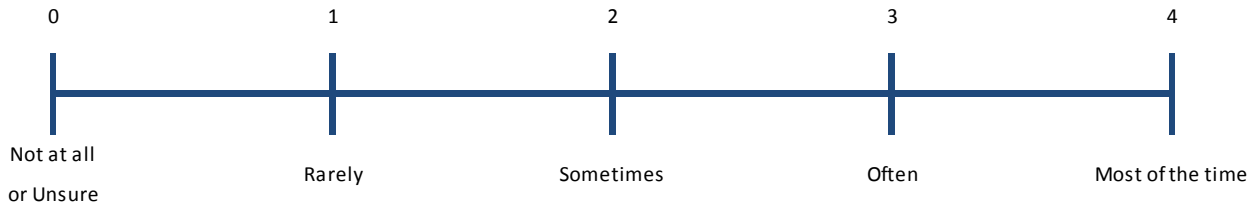
Section F Score: **6** **Moderate Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Behavioral Health Managed Care Organizations	3.1	101	4	139	7
2. Physical Health Managed Care Organizations	1.1	98	4	142	34

### G. Community Partners

Section G Score: **5** **Moderate Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Community Providers (United Way, YMCA, Big Brothers/Big Sisters, etc.)	1.9	99	4	141	16
2. Spiritual / Religious Partners	1.3	99	4	141	25



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**Pennsylvania  
County Assessment  
System of Care Counties Report 2015**

*State of Pennsylvania*

Level 1 ( 0% - 10% )	<b>Little Implementation</b>
Level 2 ( 10% - 20% )	
Level 3 ( 20% - 30% )	<b>Some Implementation</b>
Level 4 ( 30% - 40% )	
Level 5 ( 40% - 50% )	<b>Moderate Implementation</b>
Level 6 ( 50% - 60% )	
Level 7 ( 60% - 70% )	<b>Substantial Implementation</b>
Level 8 ( 70% - 80% )	
Level 9 ( 80% - 90% )	<b>Extensive Implementation</b>
Level 10 ( 90% - 100% )	

Youth Partners:	16
Family Partners:	0
Elected/Appointed Partners:	0
Provider Organization Partners:	0
Managed Care Organization Partners:	0
Community Partners:	0
System Partners:	0
Other Partners:	0
Missing Partner:	0
<b>Total:</b>	<b>16</b>

**Section I: PA System of Care Standards State Level of Implementation: 7 Substantial Implementation**

**Section II: Commitment State Level of Implementation: 6 Moderate Implementation**

**Overall State Level of Implementation: 7 Substantial Implementation**

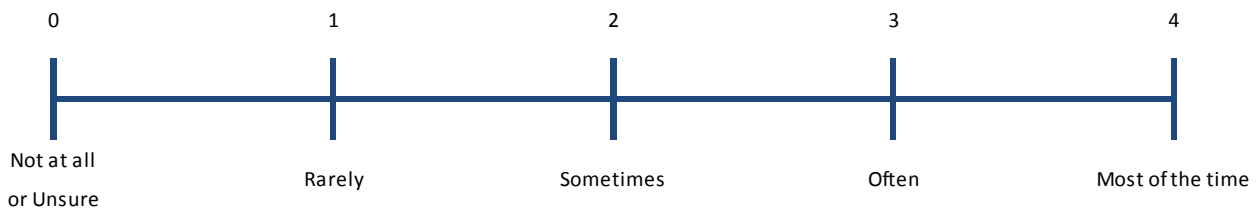
\* Surveys with more than 50% of the questions in Section I: PA System of Care Standards left unanswered were not included in this report.

# I. Implementation of the PA System of Care Standards

## A. County Leadership Team

Section A Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. The County Leadership Team (CLT) has family and youth members making up 50% of the team (25% youth membership and 25% family membership).	1.4	15	0	1	4
2. As a CLT member, I understand my role and responsibilities.	2.9	14	0	2	2
3. The CLT includes leaders from the child-serving systems.	2.5	15	0	1	5
4. The CLT meets regularly at times convenient for all members, including youth and families.	2.9	15	0	1	3
5. The CLT ensures that all information presented or discussed (printed and verbal) is understandable to all CLT members.	2.5	15	0	1	3
6. Decision-making is equal among all CLT members.	2.7	15	0	1	3



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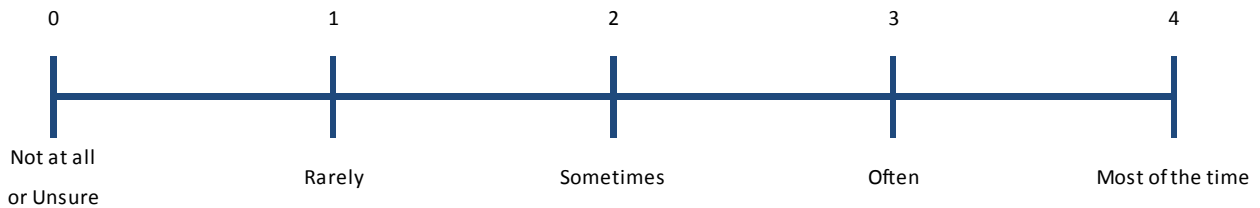
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## B. Youth-driven

Section B Score: **8** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. Youth partners are prepared for CLT meetings.	2.9	15	0	1	3
2. Youth partners are trained to understand the child-serving systems.	2.6	16	0	0	2
3. Youth partners' voices are supported and valued.	2.9	16	0	0	2
4. The county has motivators in place for youth participation. (Examples: stipends, assistance with transportation, travel reimbursement, and/or childcare, etc.)	2.8	16	0	0	2
5. The CLT identifies opportunities for youth voice and leadership in each child-serving system in the county.	2.9	16	0	0	4
6. Youth in the county are given the information needed to be a decision-maker about their own care and overall well-being.	2.9	16	0	0	2
7. Peer support is available to youth.	3	16	0	0	2



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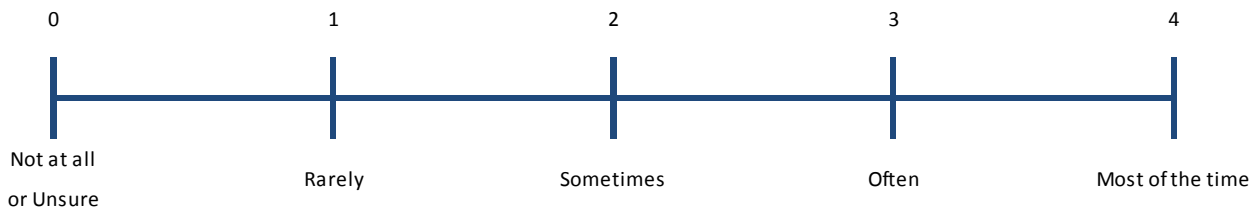
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## C. Family-driven

Section C Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. 25% of the CLT are family partners.	1.5	16	0	0	6
2. Family partners are prepared for CLT meetings.	2.7	15	0	1	4
3. Family partners have training to understand the child-serving systems.	2.3	16	0	0	5
4. The CLT supports the family partners' voice in decision-making at all times.	2.9	16	0	0	3
5. There is a family organization in the county.	2.2	16	0	0	5
6. Peer support is available for families in the county.	2.9	16	0	0	2
7. Training is available for families in the county.	3	16	0	0	2
8. Family members have a role in the decisions which influence their child and family.	3.1	16	0	0	2
9. Family members are involved with system partners in county or state decision-making committees, boards, etc.	2.9	16	0	0	2
10. Community and natural supports are included in service plans (such as IEP, ISP, FSP, etc.).	2.8	16	0	0	4



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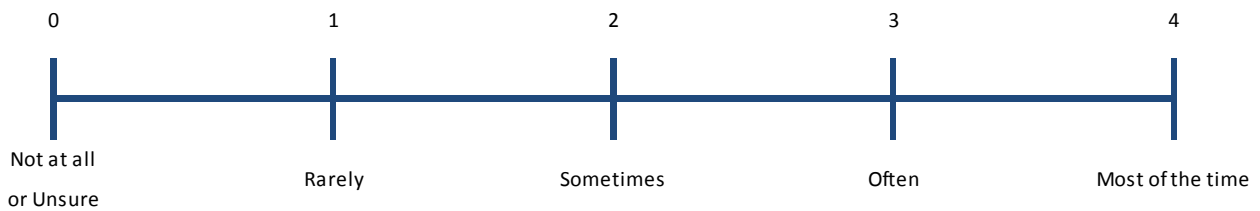
# I. Implementation of the PA System of Care Standards

## D. Integration of Child-Serving Systems

Section D Score: **7**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Overall the mission, vision, and outcomes of each of the child-serving systems are shared as part of its planning and work with all parties involved.	2.8	16	0	0	2
2. The county coordinates cross-system trainings that are developed and presented jointly with youth and families.	2.5	16	0	0	4
3. A “no wrong door” process is open to all youth and families, leading to a single plan of care.	2.1	16	0	0	5
4. Systems data is shared with the CLT to identify and address barriers to services.	2.5	16	0	0	5
5. Solutions to barriers are included in service plans for youth and families.	2.9	16	0	0	2
6. Child-serving systems work together to provide the family with one integrated family plan.	2.9	16	0	0	2



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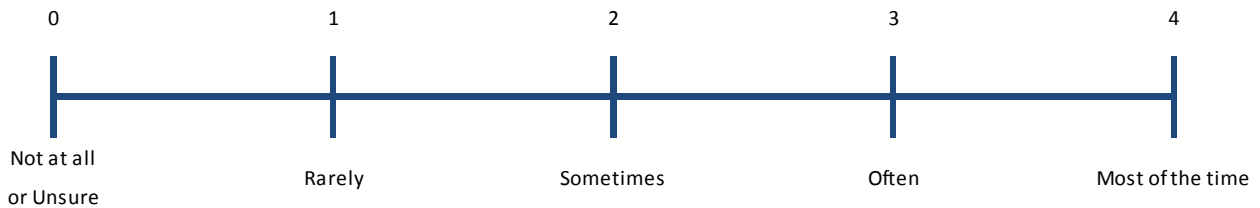


## I. Implementation of the PA System of Care Standards

### E. Natural and Community Supports

Section E Score: **8** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. The County Leadership Team (CLT) has developed a broad resource list of community supports and activities identified as positive and supportive by youth and families.	2.7	15	0	1	3
2. The CLT promotes connections with natural supports and community resources that help meet the broader community needs.	2.9	15	0	1	3
3. The CLT reviews and identifies natural and community supports to meet the county's unmet needs.	2.9	15	0	1	3
4. The CLT promotes the participation of natural supports on individual, youth, and family plans.	3.1	15	0	1	3



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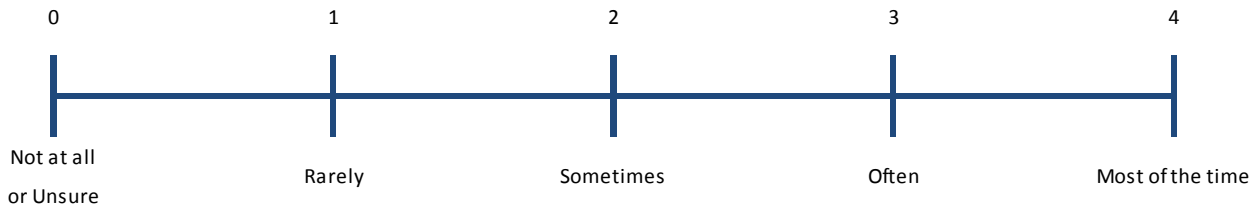
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## F. Cultural and Linguistic Competence

Section F Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. The CLT understands the county demographics and diversity (culture, age, income, education, race, ethnicity, religion, primary language, sexual orientation, gender identity, and disability status).	2.7	15	0	1	3
2. The CLT ensures the availability of culturally relevant trainings for youth, family, system partners, and community partners.	2.7	15	0	1	3
3. The CLT partners with culture brokers (e.g. traditional healers, places of worship, ethnic media outlets, alternative medicine practitioners, cultural organizations, local businesses, social organizations, etc.) to meet the youth's and family's unmet needs.	2.5	15	0	1	3
4. Translation and interpretation services are available for those with limited English proficiency seeking services in the county.	2.5	15	0	1	4
5. Culturally and linguistically diverse families are represented in the decision-making processes at all levels of county services.	2.4	15	0	1	3



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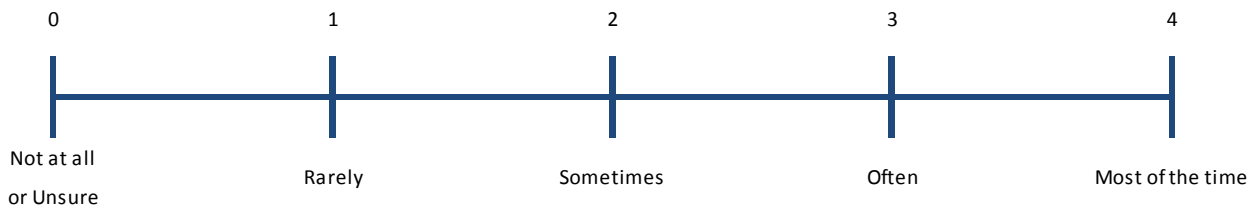
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## G. Youth and Family Services and Supports Planning Process

Section G Score: **8** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. The CLT has identified a team based planning process for youth and families.	3	15	0	1	3
2. The Planning Process reflects the PA System of Care Partnership standards (Youth Driven, Family Driven, Integration of Child-Serving Systems, Natural and Community Supports, Cultural and Linguistic Competence, Evaluation and Continuous Quality Improvement).	2.9	16	0	0	3
3. The planning process has a dedicated referral process.	3.1	16	0	0	3
4. Youth and families can self-refer.	2.9	15	0	1	3
5. The Plan developed through the Planning Process is individualized and is based on the strengths of the youth and family.	2.8	16	0	0	3
6. The Planning Process is inclusive of the needs that are identified by the youth and family.	2.5	16	0	0	5
7. The Planning Process assures development of life skills with the youth and family so they can manage their future care and services.	2.9	16	0	0	3
8. The Planning Process includes youth and/or family peer supports as identified and needed by the youth family.	2.6	16	0	0	4



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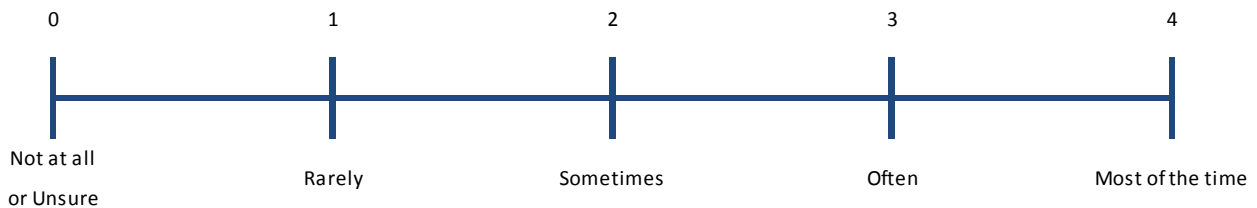
\*\*\* Unsure Responses were counted as a 0 score

## I. Implementation of the PA System of Care Standards

### H. Evaluation and Continuous Quality Improvement (CQI)

Section H Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. The CLT ensures that the county participates in the System of Care evaluation requirements.	2.5	15	0	1	3
2. The CLT regularly reviews and uses data to make decisions.	3	15	0	1	3
3. Data is used to help county services and supports continuously improve their practices.	2.7	16	0	0	3
4. The CLT analyzes data to identify and eliminate any cultural/linguistic/racial/ethnic disparities in services and supports.	2.7	14	0	2	3
5. The CLT collaborates with child-serving systems to reduce barriers related to data-sharing between systems.	2.4	14	1	1	4



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

\*\*\* Unsure Responses were counted as a 0 score

## II. Commitment to the PA System of Care Philosophy and Approach

Note: Data in the Commitment Section is from respondents identifying as members of the County Leadership Team only.

### A. Youth and Family Leaders

Section A Score: **8** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. Youth Leaders	3	10	0	6	1
2. Family Leaders	2.7	10	0	6	2

### B. Child-Serving Systems

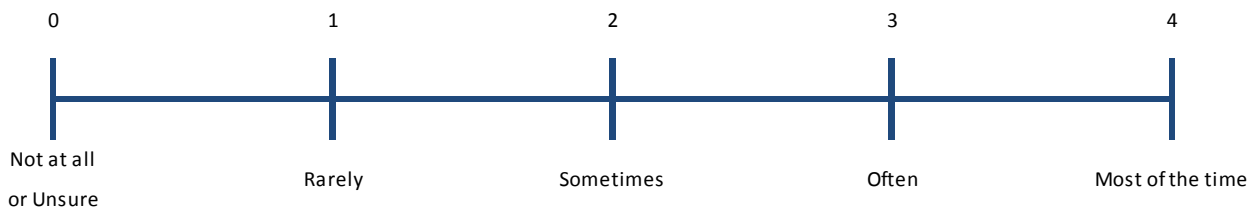
Section B Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Mental Health System	3	10	0	6	2
2. Child Welfare System	3.1	10	0	6	1
3. Juvenile Justice System	2.7	10	0	6	1
4. Education System	2.2	10	0	6	2
5. Drug and Alcohol Treatment System	1.7	10	0	6	3
6. Physical Health System	1.9	9	0	7	2
7. Individuals with Developmental Disabilities System	2	10	0	6	3

### C. Other Systems

Section C Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. Human Service Administrators	3	9	0	7	1
2. Court Administrators	2.6	9	0	7	1



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

\*\*\* Unsure Responses were counted as a 0 score

## II. Commitment to the PA System of Care Philosophy and Approach

### D. Elected/Appointed Partners

Section D Score: **5** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. County Commissioners and/or County Council Members	1.3	10	0	6	2
2. Judges	2.1	10	0	6	2

### E. Providers

Section E Score: **7** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Provider Organizations and Associations	2.5	10	0	6	2
2. Provider Agency Administrators and Mid-Level Managers	2	10	0	6	4
3. Direct Service Staff	2.7	10	0	6	2

### F. Managed Care Organization

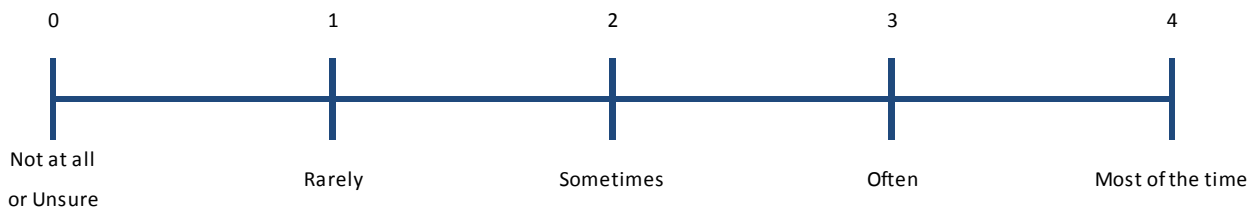
Section F Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. Behavioral Health Managed Care Organizations	2.9	10	0	6	1
2. Physical Health Managed Care Organizations	2	10	0	6	2

### G. Community Partners

Section G Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Community Providers (United Way, YMCA, Big Brothers/Big Sisters, etc.)	2.3	10	0	6	1
2. Spiritual / Religious Partners	1.7	10	0	6	2



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

\*\*\* Unsure Responses were counted as a 0 score



**Pennsylvania  
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*State of Pennsylvania*

Level 1 ( 0% - 10% )	<b>Little Implementation</b>
Level 2 ( 10% - 20% )	
Level 3 ( 20% - 30% )	<b>Some Implementation</b>
Level 4 ( 30% - 40% )	
Level 5 ( 40% - 50% )	<b>Moderate Implementation</b>
Level 6 ( 50% - 60% )	
Level 7 ( 60% - 70% )	<b>Substantial Implementation</b>
Level 8 ( 70% - 80% )	
Level 9 ( 80% - 90% )	<b>Extensive Implementation</b>
Level 10 ( 90% - 100% )	

Youth Partners:	0
Family Partners:	34
Elected/Appointed Partners:	0
Provider Organization Partners:	0
Managed Care Organization Partners:	0
Community Partners:	0
System Partners:	0
Other Partners:	0
Missing Partner:	0
<b>Total:</b>	<b>34</b>

**Section I: PA System of Care Standards State Level of Implementation: 6 Moderate Implementation**

**Section II: Commitment State Level of Implementation: 6 Moderate Implementation**

**Overall State Level of Implementation: 6 Moderate Implementation**

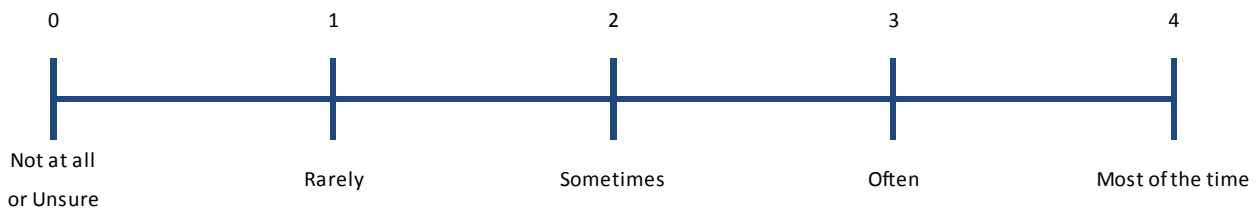
\* Surveys with more than 50% of the questions in Section I: PA System of Care Standards left unanswered were not included in this report.

## I. Implementation of the PA System of Care Standards

### A. County Leadership Team

Section A Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. The County Leadership Team (CLT) has family and youth members making up 50% of the team (25% youth membership and 25% family membership).	2.1	30	0	4	4
2. As a CLT member, I understand my role and responsibilities.	2.4	32	0	2	6
3. The CLT includes leaders from the child-serving systems.	3	31	0	3	3
4. The CLT meets regularly at times convenient for all members, including youth and families.	2.4	32	0	2	5
5. The CLT ensures that all information presented or discussed (printed and verbal) is understandable to all CLT members.	2.9	32	0	2	3
6. Decision-making is equal among all CLT members.	2.8	30	1	3	4



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

\*\*\* Unsure Responses were counted as a 0 score

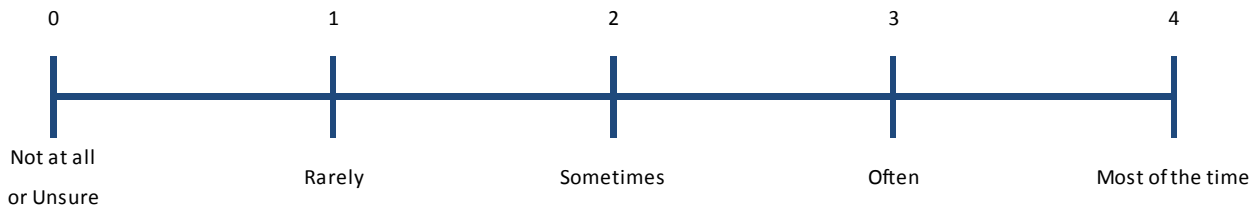


# I. Implementation of the PA System of Care Standards

## B. Youth-driven

Section B Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Youth partners are prepared for CLT meetings.	2	30	0	4	6
2. Youth partners are trained to understand the child-serving systems.	1.6	32	0	2	12
3. Youth partners' voices are supported and valued.	2.8	31	0	3	3
4. The county has motivators in place for youth participation. (Examples: stipends, assistance with transportation, travel reimbursement, and/or childcare, etc.)	2.4	33	0	1	5
5. The CLT identifies opportunities for youth voice and leadership in each child-serving system in the county.	1.8	32	0	2	10
6. Youth in the county are given the information needed to be a decision-maker about their own care and overall well-being.	1.8	32	0	2	9
7. Peer support is available to youth.	1.7	31	0	3	8



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

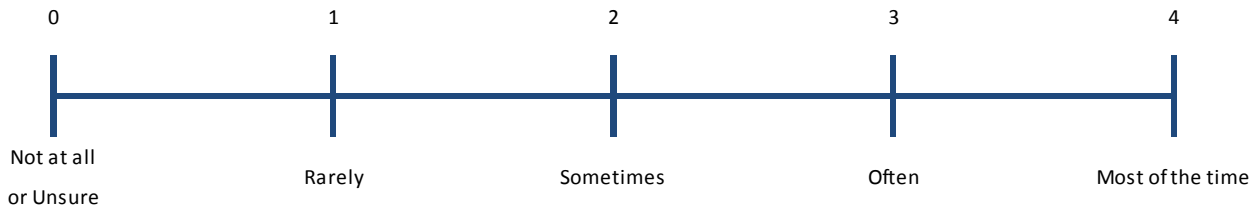
\*\*\* Unsure Responses were counted as a 0 score

## I. Implementation of the PA System of Care Standards

### C. Family-driven

Section C Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. 25% of the CLT are family partners.	2.6	32	0	2	4
2. Family partners are prepared for CLT meetings.	2.9	32	0	2	3
3. Family partners have training to understand the child-serving systems.	2.5	33	0	1	3
4. The CLT supports the family partners' voice in decision-making at all times.	2.8	31	0	3	3
5. There is a family organization in the county.	1.7	33	0	1	13
6. Peer support is available for families in the county.	2.3	33	0	1	5
7. Training is available for families in the county.	2.4	33	0	1	3
8. Family members have a role in the decisions which influence their child and family.	2.7	32	1	1	3
9. Family members are involved with system partners in county or state decision-making committees, boards, etc.	2.4	33	0	1	4
10. Community and natural supports are included in service plans (such as IEP, ISP, FSP, etc.).	2	32	0	2	7



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

\*\*\* Unsure Responses were counted as a 0 score

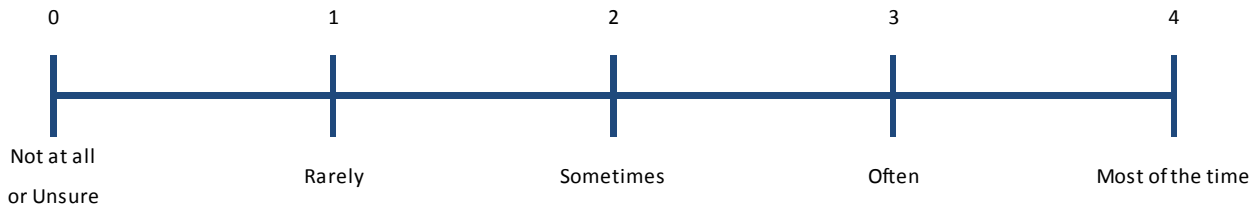
# I. Implementation of the PA System of Care Standards

## D. Integration of Child-Serving Systems

Section D Score: **6**

Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Overall the mission, vision, and outcomes of each of the child-serving systems are shared as part of its planning and work with all parties involved.	2.2	33	0	1	3
2. The county coordinates cross-system trainings that are developed and presented jointly with youth and families.	2.2	33	0	1	5
3. A “no wrong door” process is open to all youth and families, leading to a single plan of care.	1.5	33	0	1	8
4. Systems data is shared with the CLT to identify and address barriers to services.	2.1	30	2	2	5
5. Solutions to barriers are included in service plans for youth and families.	1.8	33	0	1	7
6. Child-serving systems work together to provide the family with one integrated family plan.	2.1	32	1	1	3



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

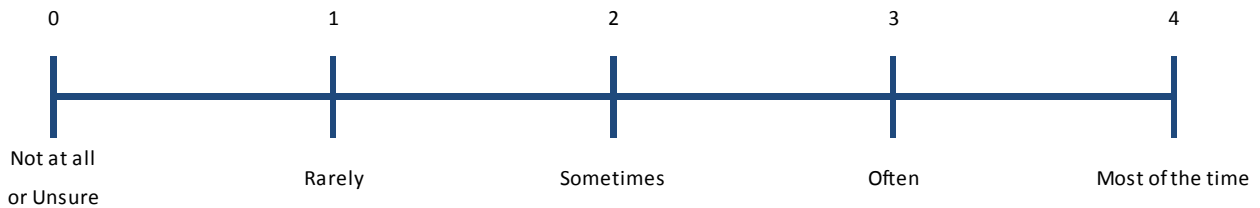
\*\*\* Unsure Responses were counted as a 0 score

## I. Implementation of the PA System of Care Standards

### E. Natural and Community Supports

Section E Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. The County Leadership Team (CLT) has developed a broad resource list of community supports and activities identified as positive and supportive by youth and families.	2	32	0	2	6
2. The CLT promotes connections with natural supports and community resources that help meet the broader community needs.	2.1	32	0	2	5
3. The CLT reviews and identifies natural and community supports to meet the county's unmet needs.	1.8	32	0	2	6
4. The CLT promotes the participation of natural supports on individual, youth, and family plans.	2.4	31	1	2	4



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

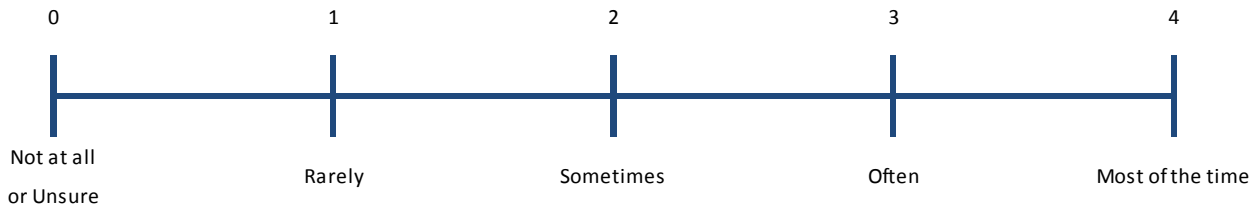
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## F. Cultural and Linguistic Competence

Section F Score: **5** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. The CLT understands the county demographics and diversity (culture, age, income, education, race, ethnicity, religion, primary language, sexual orientation, gender identity, and disability status).	2.5	31	0	3	2
2. The CLT ensures the availability of culturally relevant trainings for youth, family, system partners, and community partners.	2.2	32	0	2	3
3. The CLT partners with culture brokers (e.g. traditional healers, places of worship, ethnic media outlets, alternative medicine practitioners, cultural organizations, local businesses, social organizations, etc.) to meet the youth's and family's unmet needs.	1.5	32	0	2	7
4. Translation and interpretation services are available for those with limited English proficiency seeking services in the county.	1.5	31	0	3	9
5. Culturally and linguistically diverse families are represented in the decision-making processes at all levels of county services.	1.2	33	0	1	7



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

\*\*\* Unsure Responses were counted as a 0 score

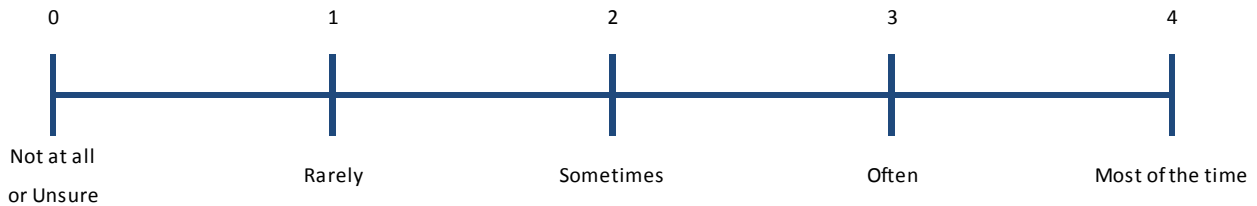
## I. Implementation of the PA System of Care Standards

### G. Youth and Family Services and Supports Planning Process

Section G Score: **6**

Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. The CLT has identified a team based planning process for youth and families.	2.3	32	0	2	6
2. The Planning Process reflects the PA System of Care Partnership standards (Youth Driven, Family Driven, Integration of Child-Serving Systems, Natural and Community Supports, Cultural and Linguistic Competence, Evaluation and Continuous Quality Improvement).	2.4	33	0	1	4
3. The planning process has a dedicated referral process.	1.8	32	1	1	10
4. Youth and families can self-refer.	1.9	32	1	1	10
5. The Plan developed through the Planning Process is individualized and is based on the strengths of the youth and family.	2.4	32	1	1	6
6. The Planning Process is inclusive of the needs that are identified by the youth and family.	2.6	33	0	1	6
7. The Planning Process assures development of life skills with the youth and family so they can manage their future care and services.	2.5	32	0	2	5
8. The Planning Process includes youth and/or family peer supports as identified and needed by the youth family.	2.4	33	0	1	6



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

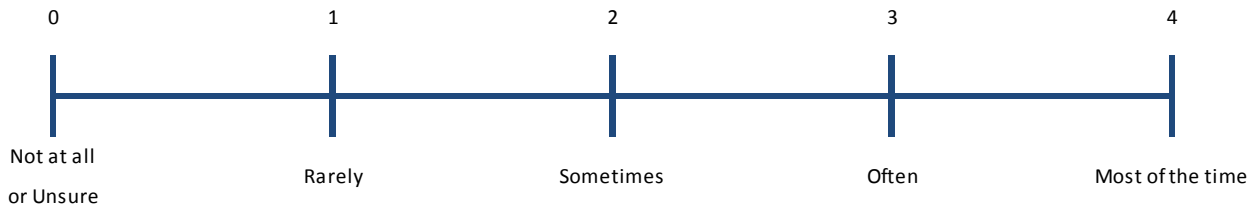
\*\*\* Unsure Responses were counted as a 0 score

## I. Implementation of the PA System of Care Standards

### H. Evaluation and Continuous Quality Improvement (CQI)

Section H Score: **5** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. The CLT ensures that the county participates in the System of Care evaluation requirements.	2.3	32	0	2	8
2. The CLT regularly reviews and uses data to make decisions.	2.1	32	0	2	5
3. Data is used to help county services and supports continuously improve their practices.	1.8	32	1	1	9
4. The CLT analyzes data to identify and eliminate any cultural/linguistic/racial/ethnic disparities in services and supports.	1.7	32	0	2	9
5. The CLT collaborates with child-serving systems to reduce barriers related to data-sharing between systems.	1.7	31	0	3	9



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

\*\*\* Unsure Responses were counted as a 0 score

## II. Commitment to the PA System of Care Philosophy and Approach

Note: Data in the Commitment Section is from respondents identifying as members of the County Leadership Team only.

### A. Youth and Family Leaders

Section A Score: **9** Extensive Implementation

	Avg.	n	Missing	N/A	Unsure
1. Youth Leaders	3.1	17	2	15	0
2. Family Leaders	3.5	18	1	15	0

### B. Child-Serving Systems

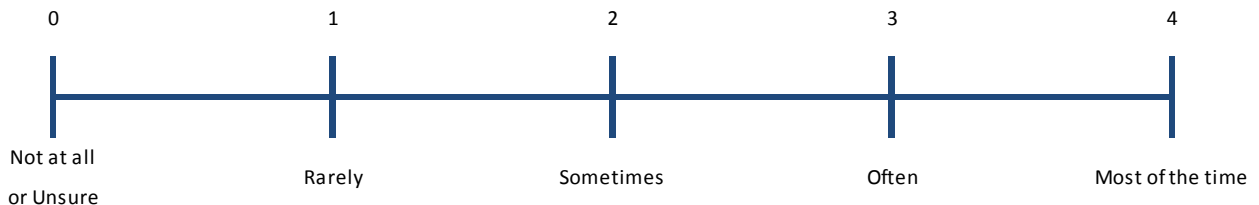
Section B Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. Mental Health System	3.4	18	1	15	0
2. Child Welfare System	2.8	17	1	16	1
3. Juvenile Justice System	3.1	16	1	17	0
4. Education System	2.4	18	1	15	0
5. Drug and Alcohol Treatment System	2.9	15	1	18	1
6. Physical Health System	1.6	16	1	17	3
7. Individuals with Developmental Disabilities System	2.7	17	1	16	1

### C. Other Systems

Section C Score: **5** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Human Service Administrators	2.8	16	1	17	2
2. Court Administrators	1.1	16	1	17	5



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

\*\*\* Unsure Responses were counted as a 0 score



## II. Commitment to the PA System of Care Philosophy and Approach

### D. Elected/Appointed Partners

Section D Score: **2** Little Implementation

	Avg.	n	Missing	N/A	Unsure
1. County Commissioners and/or County Council Members	0.8	15	2	17	6
2. Judges	0.4	16	1	17	6

### E. Providers

Section E Score: **5** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Provider Organizations and Associations	2.2	17	1	16	4
2. Provider Agency Administrators and Mid-Level Managers	1.9	17	1	16	5
3. Direct Service Staff	1.5	17	1	16	6

### F. Managed Care Organization

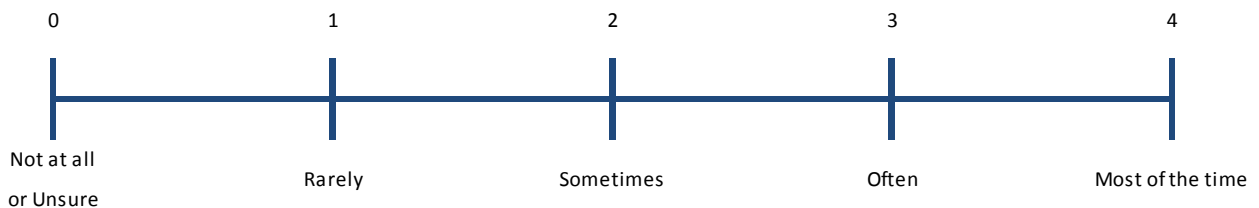
Section F Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Behavioral Health Managed Care Organizations	3.3	17	1	16	1
2. Physical Health Managed Care Organizations	0.8	16	1	17	5

### G. Community Partners

Section G Score: **3** Some Implementation

	Avg.	n	Missing	N/A	Unsure
1. Community Providers (United Way, YMCA, Big Brothers/Big Sisters, etc.)	1.4	16	1	17	2
2. Spiritual / Religious Partners	0.6	16	1	17	4



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

\*\*\* Unsure Responses were counted as a 0 score



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System of Care Counties Report 2015**

*State of Pennsylvania*

Level 1 ( 0% - 10% )	<b>Little Implementation</b>
Level 2 ( 10% - 20% )	
Level 3 ( 20% - 30% )	<b>Some Implementation</b>
Level 4 ( 30% - 40% )	
Level 5 ( 40% - 50% )	<b>Moderate Implementation</b>
Level 6 ( 50% - 60% )	
Level 7 ( 60% - 70% )	<b>Substantial Implementation</b>
Level 8 ( 70% - 80% )	
Level 9 ( 80% - 90% )	<b>Extensive Implementation</b>
Level 10 ( 90% - 100% )	

Youth Partners:	0
Family Partners:	0
Elected/Appointed Partners:	3
Provider Organization Partners:	22
Managed Care Organization Partners:	8
Community Partners:	8
System Partners:	107
Other Partners:	11
Missing Partner:	0
<b>Total:</b>	<b>159</b>

**Section I: PA System of Care Standards State Level of Implementation: 6 Moderate Implementation**

**Section II: Commitment State Level of Implementation: 7 Substantial Implementation**

**Overall State Level of Implementation: 6 Moderate Implementation**

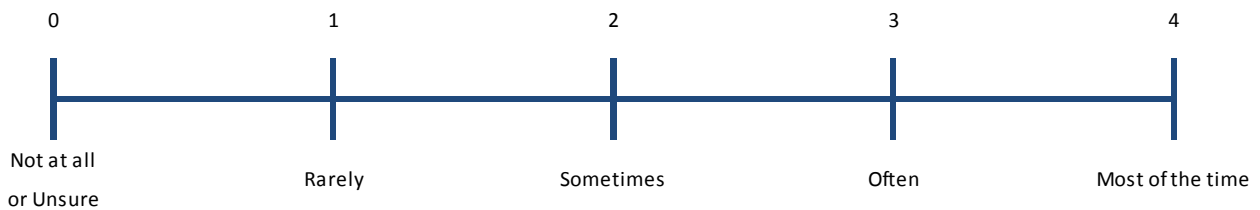
\* Surveys with more than 50% of the questions in Section I: PA System of Care Standards left unanswered were not included in this report.

## I. Implementation of the PA System of Care Standards

### A. County Leadership Team

Section A Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. The County Leadership Team (CLT) has family and youth members making up 50% of the team (25% youth membership and 25% family membership).	1.8	154	0	5	41
2. As a CLT member, I understand my role and responsibilities.	2.9	134	0	25	12
3. The CLT includes leaders from the child-serving systems.	2.9	154	2	3	29
4. The CLT meets regularly at times convenient for all members, including youth and families.	2.5	154	0	5	37
5. The CLT ensures that all information presented or discussed (printed and verbal) is understandable to all CLT members.	2.7	155	0	4	35
6. Decision-making is equal among all CLT members.	2.5	153	0	6	39



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

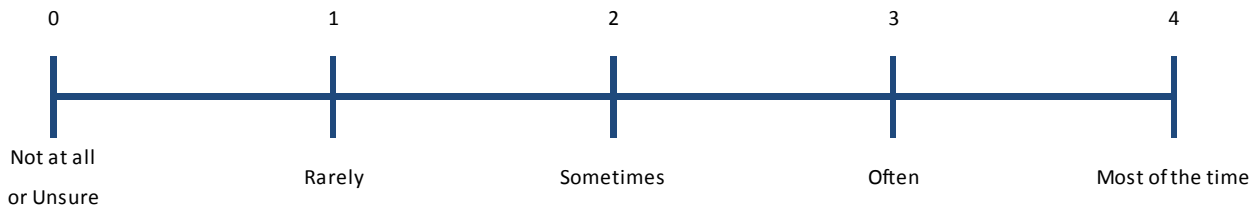
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## B. Youth-driven

Section B Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Youth partners are prepared for CLT meetings.	1.9	144	1	14	46
2. Youth partners are trained to understand the child-serving systems.	1.9	144	1	14	45
3. Youth partners' voices are supported and valued.	2.7	146	2	11	28
4. The county has motivators in place for youth participation. (Examples: stipends, assistance with transportation, travel reimbursement, and/or childcare, etc.)	2.3	147	1	11	47
5. The CLT identifies opportunities for youth voice and leadership in each child-serving system in the county.	2.1	147	1	11	43
6. Youth in the county are given the information needed to be a decision-maker about their own care and overall well-being.	2.2	153	1	5	38
7. Peer support is available to youth.	1.9	148	3	8	37



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

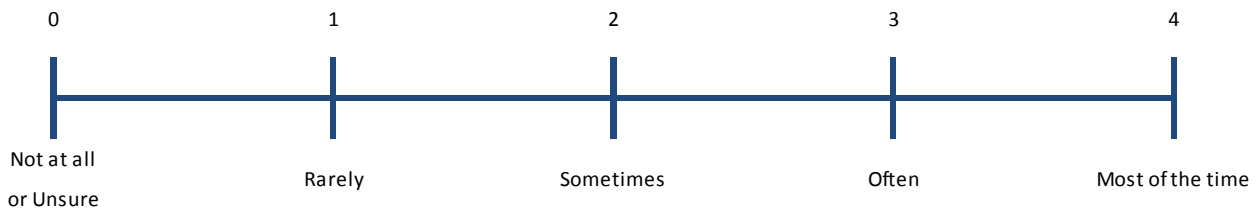
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## C. Family-driven

Section C Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. 25% of the CLT are family partners.	2	153	0	6	40
2. Family partners are prepared for CLT meetings.	2.4	155	1	3	39
3. Family partners have training to understand the child-serving systems.	2.2	154	1	4	41
4. The CLT supports the family partners' voice in decision-making at all times.	2.7	154	0	5	32
5. There is a family organization in the county.	2.1	157	0	2	53
6. Peer support is available for families in the county.	2.4	159	0	0	33
7. Training is available for families in the county.	2.4	157	1	1	34
8. Family members have a role in the decisions which influence their child and family.	2.8	156	2	1	21
9. Family members are involved with system partners in county or state decision-making committees, boards, etc.	2.3	155	1	3	35
10. Community and natural supports are included in service plans (such as IEP, ISP, FSP, etc.).	2.5	155	3	1	31



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

\*\*\* Unsure Responses were counted as a 0 score

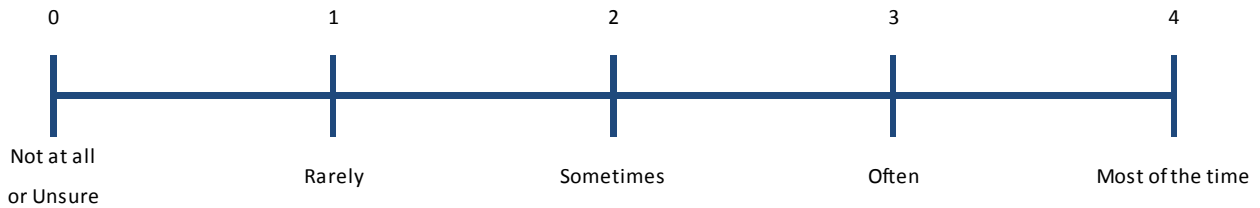
## I. Implementation of the PA System of Care Standards

### D. Integration of Child-Serving Systems

Section D Score: **6**

Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Overall the mission, vision, and outcomes of each of the child-serving systems are shared as part of its planning and work with all parties involved.	2.5	157	0	2	30
2. The county coordinates cross-system trainings that are developed and presented jointly with youth and families.	2.1	156	0	3	35
3. A “no wrong door” process is open to all youth and families, leading to a single plan of care.	1.8	154	1	4	46
4. Systems data is shared with the CLT to identify and address barriers to services.	2	157	0	2	39
5. Solutions to barriers are included in service plans for youth and families.	2.1	156	2	1	42
6. Child-serving systems work together to provide the family with one integrated family plan.	2	156	0	3	31



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

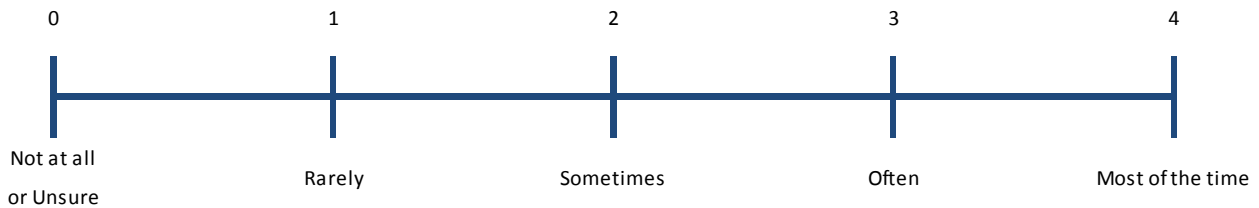
\*\*\* Unsure Responses were counted as a 0 score

## I. Implementation of the PA System of Care Standards

### E. Natural and Community Supports

Section E Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. The County Leadership Team (CLT) has developed a broad resource list of community supports and activities identified as positive and supportive by youth and families.	2.2	153	3	3	39
2. The CLT promotes connections with natural supports and community resources that help meet the broader community needs.	2.5	155	3	1	28
3. The CLT reviews and identifies natural and community supports to meet the county's unmet needs.	2.2	154	3	2	35
4. The CLT promotes the participation of natural supports on individual, youth, and family plans.	2.6	153	4	2	29



\* n = Total Responses - (Missing Responses and N/A Responses)

\*\* The calculated average score does not include Missing or N/A Responses, but does include Unsure responses

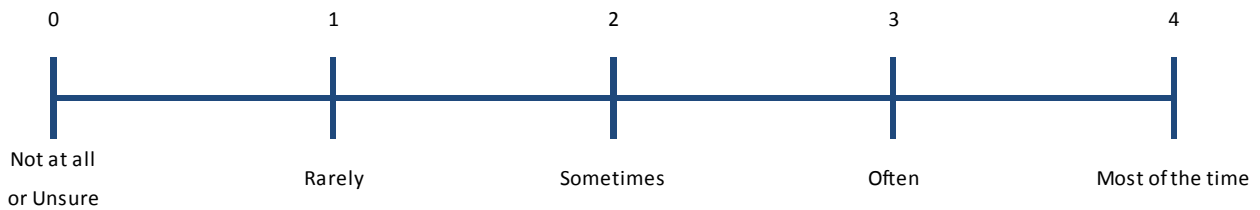
\*\*\* Unsure Responses were counted as a 0 score

# I. Implementation of the PA System of Care Standards

## F. Cultural and Linguistic Competence

Section F Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. The CLT understands the county demographics and diversity (culture, age, income, education, race, ethnicity, religion, primary language, sexual orientation, gender identity, and disability status).	2.7	154	4	1	25
2. The CLT ensures the availability of culturally relevant trainings for youth, family, system partners, and community partners.	2.1	152	5	2	38
3. The CLT partners with culture brokers (e.g. traditional healers, places of worship, ethnic media outlets, alternative medicine practitioners, cultural organizations, local businesses, social organizations, etc.) to meet the youth's and family's unmet needs.	1.6	150	5	4	49
4. Translation and interpretation services are available for those with limited English proficiency seeking services in the county.	2.3	149	5	5	36
5. Culturally and linguistically diverse families are represented in the decision-making processes at all levels of county services.	1.7	148	6	5	39



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\*\*\* Unsure Responses were counted as a 0 score



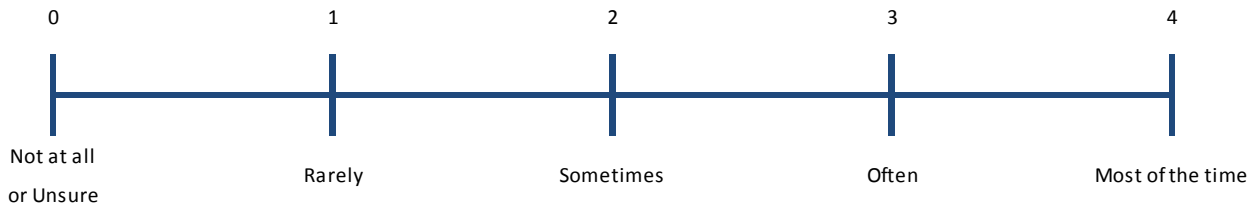
## I. Implementation of the PA System of Care Standards

### G. Youth and Family Services and Supports Planning Process

Section G Score: **7**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. The CLT has identified a team based planning process for youth and families.	2.5	149	9	1	36
2. The Planning Process reflects the PA System of Care Partnership standards (Youth Driven, Family Driven, Integration of Child-Serving Systems, Natural and Community Supports, Cultural and Linguistic Competence, Evaluation and Continuous Quality Improvement).	2.7	147	9	3	28
3. The planning process has a dedicated referral process.	2.5	147	9	3	32
4. Youth and families can self-refer.	2.5	147	9	3	36
5. The Plan developed through the Planning Process is individualized and is based on the strengths of the youth and family.	2.7	146	11	2	31
6. The Planning Process is inclusive of the needs that are identified by the youth and family.	2.7	147	10	2	31
7. The Planning Process assures development of life skills with the youth and family so they can manage their future care and services.	2.6	148	9	2	31
8. The Planning Process includes youth and/or family peer supports as identified and needed by the youth family.	2.5	146	10	3	31



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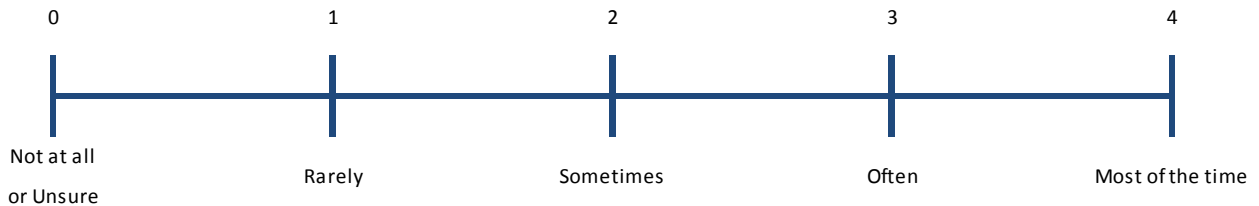
\*\*\* Unsure Responses were counted as a 0 score

## I. Implementation of the PA System of Care Standards

### H. Evaluation and Continuous Quality Improvement (CQI)

Section H Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. The CLT ensures that the county participates in the System of Care evaluation requirements.	2.5	148	9	2	42
2. The CLT regularly reviews and uses data to make decisions.	2.3	148	9	2	37
3. Data is used to help county services and supports continuously improve their practices.	2.4	149	9	1	36
4. The CLT analyzes data to identify and eliminate any cultural/linguistic/racial/ethnic disparities in services and supports.	2	148	9	2	45
5. The CLT collaborates with child-serving systems to reduce barriers related to data-sharing between systems.	2.1	148	10	1	43



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\*\*\* Unsure Responses were counted as a 0 score

## II. Commitment to the PA System of Care Philosophy and Approach

Note: Data in the Commitment Section is from respondents identifying as members of the County Leadership Team only.

### A. Youth and Family Leaders

Section A Score: **8** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. Youth Leaders	2.8	73	3	83	3
2. Family Leaders	3.2	74	2	83	2

### B. Child-Serving Systems

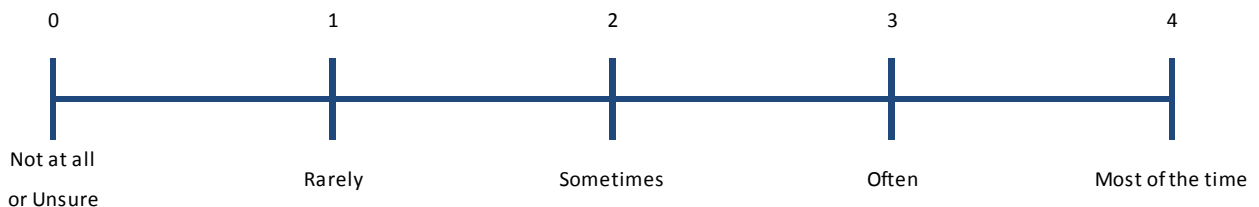
Section B Score: **8** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. Mental Health System	3.6	74	2	83	2
2. Child Welfare System	3.1	74	2	83	5
3. Juvenile Justice System	3.2	74	2	83	4
4. Education System	2.8	74	2	83	4
5. Drug and Alcohol Treatment System	3.1	74	2	83	2
6. Physical Health System	1.3	71	2	86	16
7. Individuals with Developmental Disabilities System	2.7	71	2	86	8

### C. Other Systems

Section C Score: **6** Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Human Service Administrators	3.1	69	2	88	3
2. Court Administrators	1.6	72	2	85	15



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\*\*\* Unsure Responses were counted as a 0 score

## II. Commitment to the PA System of Care Philosophy and Approach

### D. Elected/Appointed Partners

Section D Score: **4** **Some Implementation**

	Avg.	n	Missing	N/A	Unsure
1. County Commissioners and/or County Council Members	1.8	71	4	84	17
2. Judges	1.3	73	2	84	21

### E. Providers

Section E Score: **8** **Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Provider Organizations and Associations	3.1	73	2	84	4
2. Provider Agency Administrators and Mid-Level Managers	2.9	74	2	83	7
3. Direct Service Staff	2.6	73	2	84	7

### F. Managed Care Organization

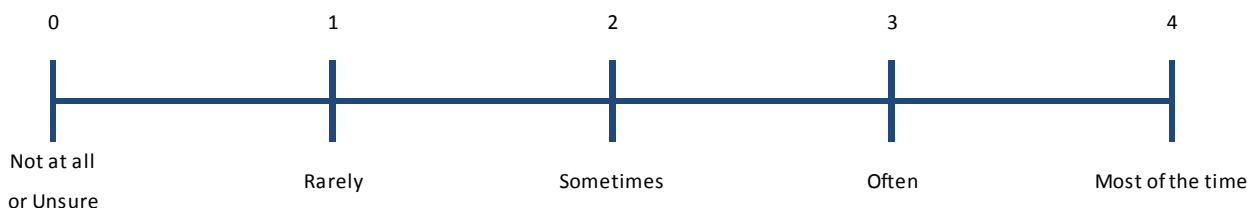
Section F Score: **6** **Moderate Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Behavioral Health Managed Care Organizations	3.1	73	3	83	5
2. Physical Health Managed Care Organizations	1.1	71	3	85	26

### G. Community Partners

Section G Score: **5** **Moderate Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Community Providers (United Way, YMCA, Big Brothers/Big Sisters, etc.)	2	72	3	84	12
2. Spiritual / Religious Partners	1.4	72	3	84	18



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\*\*\* Unsure Responses were counted as a 0 score