



**Pennsylvania  
2017 County Assessment Report**

*Commonwealth of Pennsylvania*

Level 1 ( 0% - 10% )	<b>Little Implementation</b>
Level 2 ( 10% - 20% )	
Level 3 ( 20% - 30% )	<b>Some Implementation</b>
Level 4 ( 30% - 40% )	
Level 5 ( 40% - 50% )	<b>Moderate Implementation</b>
Level 6 ( 50% - 60% )	
Level 7 ( 60% - 70% )	<b>Substantial Implementation</b>
Level 8 ( 70% - 80% )	
Level 9 ( 80% - 90% )	<b>Extensive Implementation</b>
Level 10 ( 90% - 100% )	

Youth Partners:	13
Family Partners:	27
Elected/Appointed Partners:	8
Provider Organization Partners:	55
Managed Care Organization Partners:	8
Community Partners:	6
System Partners:	130
Other Partners:	18
Missing Partner:	0
<b>Total:</b>	<b>265</b>

**Overall State Level of Implementation: 8 Substantial Implementation**

\* Surveys with more than 50% of the questions left unanswered were not included in this report.

## I. Implementation of the PA System of Care Standards

### A. County Leadership Team

	% Yes	% No	n	Missing	N/A	Unsure
There is a Leadership Team in my county.	91.0%	9.0%	200	0	0	65
I am a member of the Leadership Team in my county.	63.4%	36.6%	175	2	83	5

*Note: Percentages exclude Missing, N/A, and Unsure Responses*

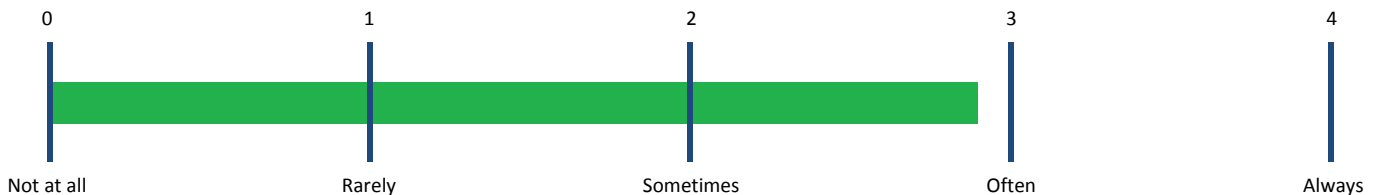
The Leadership Team in my county include these partners: **n = 111**

*Only Leadership Team members' responses were included in the percentages in the box below.*

Youth	76.6%	Drug and Alcohol	75.7%	Provider	66.7%
Family	83.8%	Education	67.6%	Managed Care	53.2%
Mental Health	91.9%	Physical Health	24.3%	Community	57.7%
Child Welfare	90.1%	IDD	66.7%	Other	9.0%
Juvenile Justice	78.4%	Elected/Appointed	33.3%		

**Section A Score: 8 Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. I am a member of this Leadership Team committed to the PA SOC standards and know my roles and responsibilities.	2.9	136	2	120	7
2. My Leadership Team meets regularly at times convenient for all members.	3.4	134	1	101	30
3. Members use data and information to make decisions about changes in policy.	3.0	138	1	96	31
4. Leadership team decisions resulted in changes in policy.	2.5	124	2	95	45



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

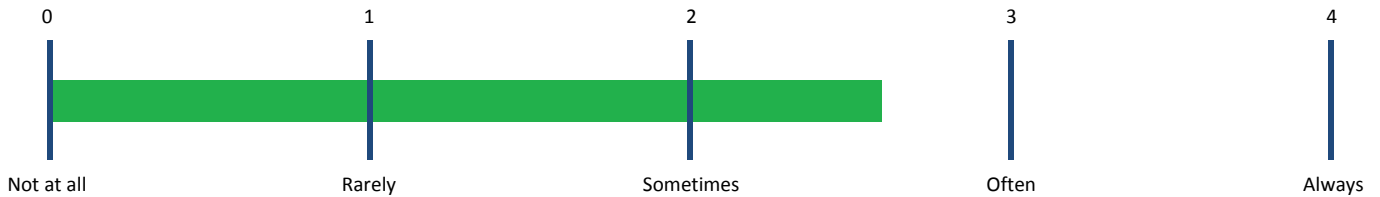
# I. Implementation of the PA System of Care Standards

## B. Youth-driven

Section B Score: **7** Substantial Implementation

1. There is a youth organization/group in my county.
2. Peer support is available for youth in my county.
3. Youth are invited to trainings held by system partners or providers in my county.
4. Youth are given the information needed to be decision-makers about their care and well-being.
5. Youth members are involved in county and/or state committees or boards.
6. In my county, there are opportunities for youth voice in each child-serving system.
7. My county has incentives/supports in place for youth participation. (Examples: stipends, assistance with transportation, travel reimbursement, childcare, etc.).

Avg.	n	Missing	N/A	Unsure
2.9	212	0	1	52
2.5	224	1	2	38
2.6	216	0	1	48
2.7	234	0	0	31
2.4	207	2	0	56
2.4	215	0	0	50
2.8	202	0	0	63



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

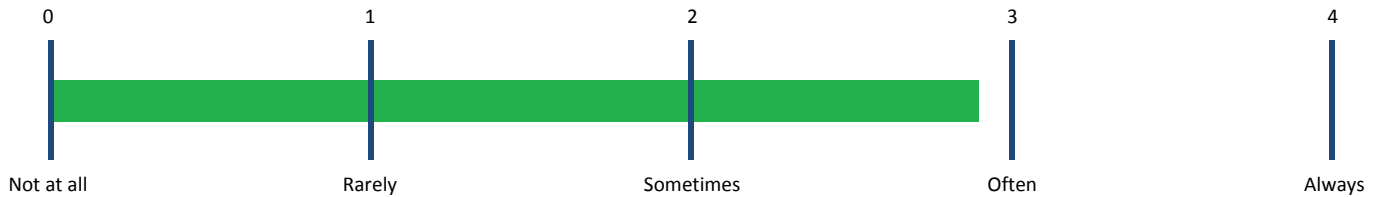
\*\* Average score = Total score divided by "n"

## I. Implementation of the PA System of Care Standards

### C. Family-driven

Section C Score: **8** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. There is a family organization/group in my county.	3.1	211	2	1	51
2. Peer support is available for families in my county.	2.8	223	1	0	41
3. Families are invited to trainings held by system partners or providers in my county.	3.0	237	4	0	24
4. Family members have a primary role in the decisions which influence their child and family regardless of services.	3.0	241	2	0	22
5. Family members are involved in county and/or state committees or boards.	2.8	217	1	0	47
6. In my county, there are opportunities for family voice in each child-serving system.	2.9	230	1	0	34
7. My county has incentives/supports in place for family participation. (Examples: stipends, assistance with transportation, travel reimbursement, childcare, etc.).	2.9	199	3	1	62



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

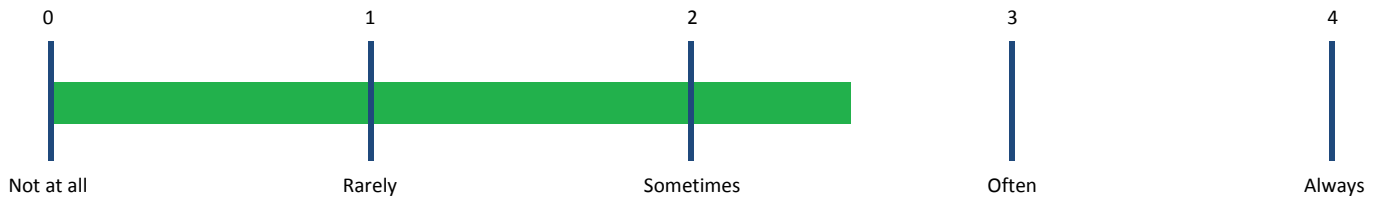
## I. Implementation of the PA System of Care Standards

### D. Integration of Child-Serving Systems

Section D Score: **7**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Overall the mission, vision, and outcomes of each of the child-serving systems are shared among the child-serving systems, as well as with youth and families as part of its community planning and work.	2.9	229	0	0	36
2. My county coordinates trainings that are developed and presented jointly with youth and families.	2.4	227	1	1	36
3. A unified plan of care is developed to address youth and family needs/goals regardless of how they enter the child-serving system.	2.5	223	1	2	39
4. Data about the child-serving systems is shared with youth, family, community, and system partners.	2.5	221	0	1	43
5. Solutions to barriers are included in service planning for youth and families.	2.6	223	0	0	42



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

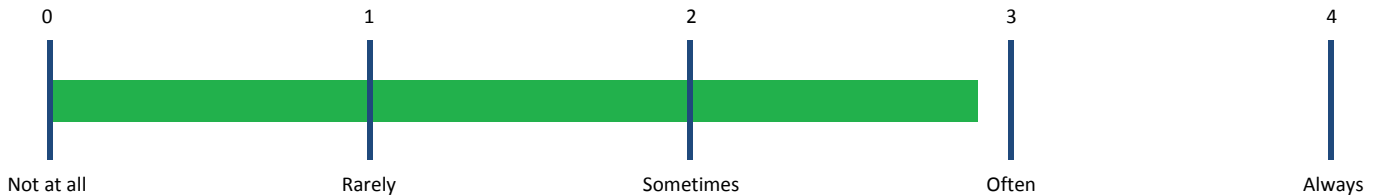
\*\* Average score = Total score divided by "n"

## I. Implementation of the PA System of Care Standards

### E. Natural and Community Supports

Section E Score: **8** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. My county has a broad resource list of community supports and activities for youth and families which is readily available and shared.	2.9	236	8	0	21
2. My county identifies and promotes natural supports and community resources that help meet the broader community/cultural needs.	2.9	244	8	0	13
3. Youth and family plans include natural and community supports in a useful/meaningful way that effects positive change.	2.9	233	8	0	24
4. My county values the growth of natural supports and community resources that have been identified as positive and effective supports by youth and families.	3.1	240	9	0	16
5. Community and natural supports are included in service plans (such as: Individualized Education Plan (IEP), Individualized Service Plan (ISP), Family Service Plan (FSP), etc.).	3.0	228	8	1	28



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

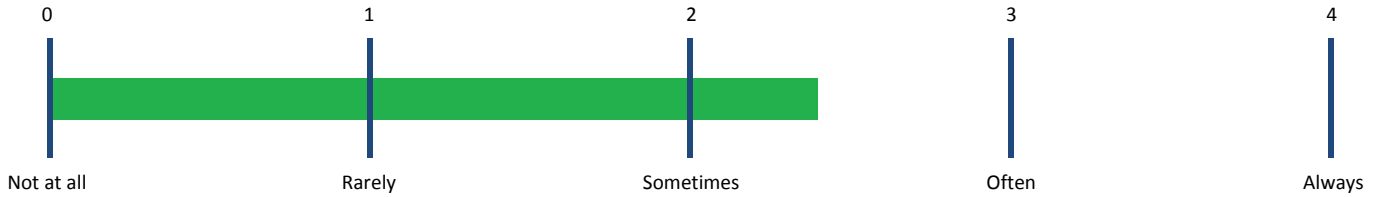
## I. Implementation of the PA System of Care Standards

### F. Cultural and Linguistic Competence

Section F Score: **7**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Leaders in my county understand county demographics and diversity (culture, age, income, education, race, ethnicity, religion, primary language, sexual orientation, gender identity, and disability status).	2.9	240	10	1	14
2. My county ensures the availability of culturally relevant trainings for youth, family, system partners, and community partners.	2.5	238	9	0	18
3. My county partners with traditional healers, places of worship, ethnic media outlets, alternative medicine practitioners, cultural organizations, local businesses, social organizations, etc. for the purpose of reducing conflict or producing change.	2.2	217	9	1	38
4. In my county, translation and interpretation services are available for those with limited English proficiency seeking services in the county.	2.7	214	10	1	40
5. Culturally and linguistically diverse families are represented in the decision-making processes at all levels of services.	2.1	207	9	2	47



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

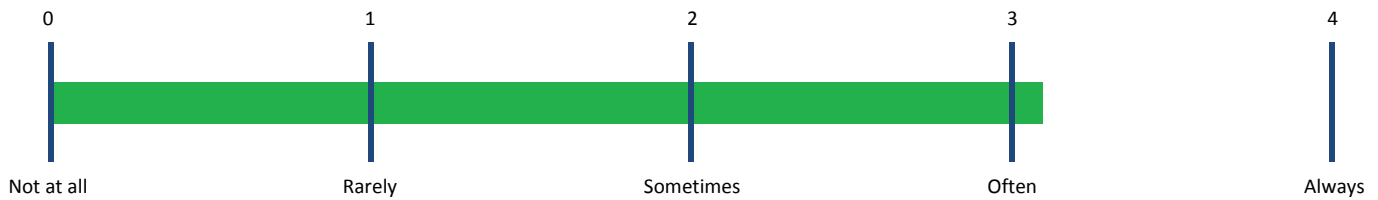
\*\* Average score = Total score divided by "n"

## I. Implementation of the PA System of Care Standards

### G. Youth and Family Services and Supports Planning Process

Section G Score: **8** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. My county has a planning process model (see above) that can be utilized by any youth or family.	3.2	206	10	0	49
2. There is an identified step-by-step dedicated referral process.	3.1	208	9	0	48
3. Youth and families can self-refer.	3.3	212	10	1	42
4. The Planning Process includes youth and/or family peer supports as identified and needed by the youth and family.	3.0	202	9	0	54



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"



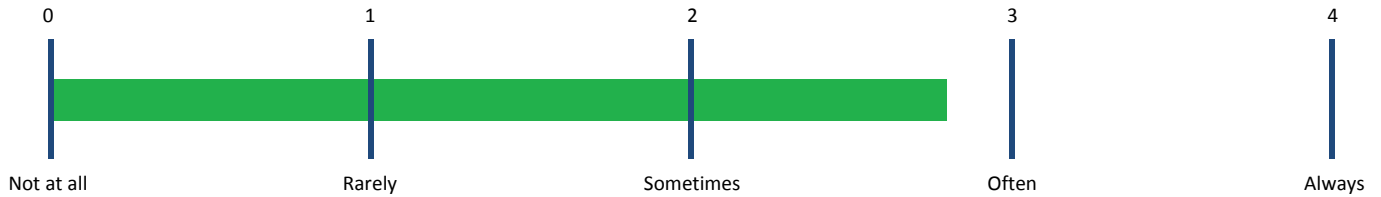
## I. Implementation of the PA System of Care Standards

### H. Evaluation and Continuous Quality Improvement (CQI)

Section H Score: **8** Substantial Implementation

1. My county regularly reviews and uses data to make decisions.
2. Data is used to help county services and supports improve their practices.
3. My county reviews data to identify and eliminate any barriers (cultural/linguistic/racial/ethnic) to receiving services and supports.
4. The child-serving systems in my county work together to reduce barriers related to data sharing.

Avg.	n	Missing	N/A	Unsure
3.0	218	10	1	36
3.0	216	11	1	37
2.8	208	10	1	46
2.6	215	10	1	39



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"



**Pennsylvania  
2017 County Assessment Report**

*Commonwealth of Pennsylvania*

*Youth Partners*

Level 1 ( 0% - 10% )	<b>Little Implementation</b>
Level 2 ( 10% - 20% )	
Level 3 ( 20% - 30% )	<b>Some Implementation</b>
Level 4 ( 30% - 40% )	
Level 5 ( 40% - 50% )	<b>Moderate Implementation</b>
Level 6 ( 50% - 60% )	
Level 7 ( 60% - 70% )	<b>Substantial Implementation</b>
Level 8 ( 70% - 80% )	
Level 9 ( 80% - 90% )	<b>Extensive Implementation</b>
Level 10 ( 90% - 100% )	

Youth Partners:	13
Family Partners:	0
Elected/Appointed Partners:	0
Provider Organization Partners:	0
Managed Care Organization Partners:	0
Community Partners:	0
System Partners:	0
Other Partners:	0
Missing Partner:	0
<b>Total:</b>	<b>13</b>

**Overall State Level of Implementation: 7 Substantial Implementation**

\* Surveys with more than 50% of the questions in left unanswered were not included in this report.

# I. Implementation of the PA System of Care Standards

## A. County Leadership Team

	% Yes	% No	n	Missing	N/A	Unsure
There is a Leadership Team in my county.	77.8%	22.2%	9	0	0	4
I am a member of the Leadership Team in my county.	100.0%	0.0%	5	0	6	2

*Note: Percentages exclude Missing, N/A, and Unsure Responses*

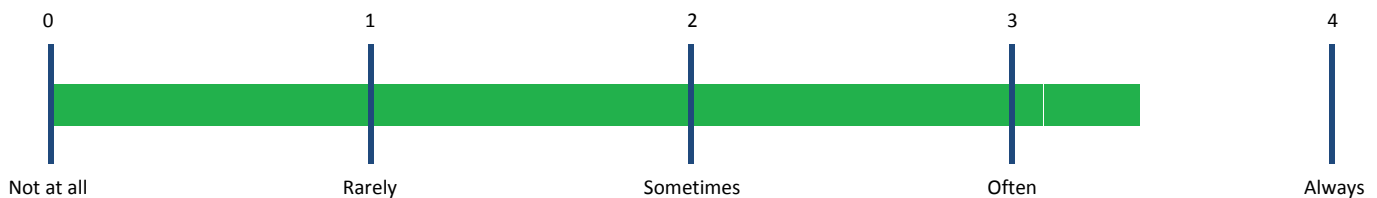
The Leadership Team in my county include these partners: **n = 5**

*Only Leadership Team members' responses were included in the percentages in the box below.*

Youth	100.0%	Drug and Alcohol	20.0%	Provider	60.0%
Family	80.0%	Education	20.0%	Managed Care	20.0%
Mental Health	20.0%	Physical Health	20.0%	Community	40.0%
Child Welfare	40.0%	IDD	20.0%	Other	20.0%
Juvenile Justice	20.0%	Elected/Appointed	20.0%		

**Section A Score: 9 Extensive Implementation**

	Avg.	n	Missing	N/A	Unsure
1. I am a member of this Leadership Team committed to the PA SOC standards and know my roles and responsibilities.	3.2	6	0	6	1
2. My Leadership Team meets regularly at times convenient for all members.	3.8	5	0	7	1
3. Members use data and information to make decisions about changes in policy.	4.0	2	0	8	3
4. Leadership team decisions resulted in changes in policy.	3.0	2	0	8	3



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

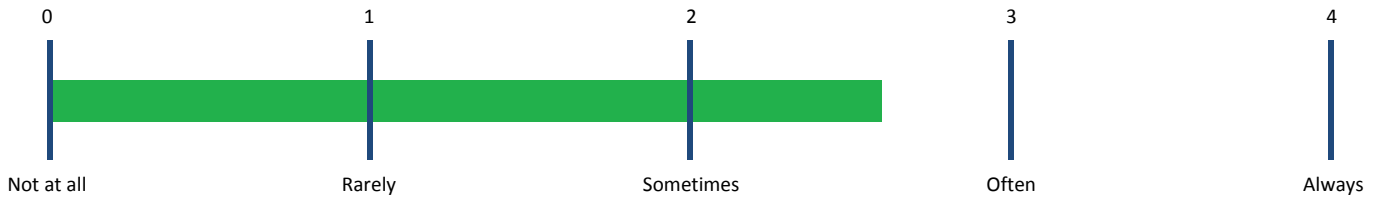
# I. Implementation of the PA System of Care Standards

## B. Youth-driven

Section B Score: **7**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. There is a youth organization/group in my county.	3.0	11	0	0	2
2. Peer support is available for youth in my county.	3.0	11	0	0	2
3. Youth are invited to trainings held by system partners or providers in my county.	2.3	11	0	0	2
4. Youth are given the information needed to be decision-makers about their care and well-being.	2.8	12	0	0	1
5. Youth members are involved in county and/or state committees or boards.	2.6	11	0	0	2
6. In my county, there are opportunities for youth voice in each child-serving system.	2.4	11	0	0	2
7. My county has incentives/supports in place for youth participation. (Examples: stipends, assistance with transportation, travel reimbursement, childcare, etc.).	2.7	12	0	0	1



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

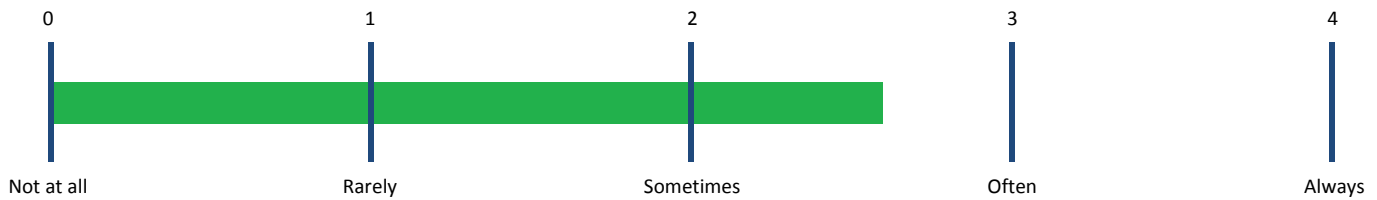
## I. Implementation of the PA System of Care Standards

### C. Family-driven

Section C Score: **7**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. There is a family organization/group in my county.	2.9	10	0	0	3
2. Peer support is available for families in my county.	2.5	10	0	0	3
3. Families are invited to trainings held by system partners or providers in my county.	2.4	10	0	0	3
4. Family members have a primary role in the decisions which influence their child and family regardless of services.	3.1	10	0	0	3
5. Family members are involved in county and/or state committees or boards.	2.1	10	0	0	3
6. In my county, there are opportunities for family voice in each child-serving system.	2.5	11	0	0	2
7. My county has incentives/supports in place for family participation. (Examples: stipends, assistance with transportation, travel reimbursement, childcare, etc.).	2.8	10	0	0	3



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

# I. Implementation of the PA System of Care Standards

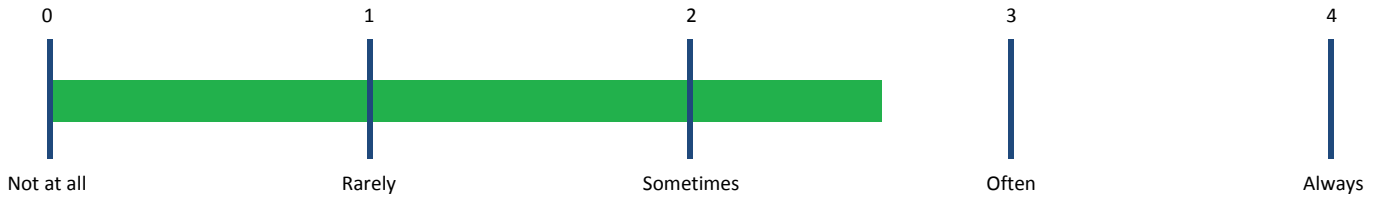
## D. Integration of Child-Serving Systems

Section D Score: **7**

Substantial Implementation

1. Overall the mission, vision, and outcomes of each of the child-serving systems are shared among the child-serving systems, as well as with youth and families as part of its community planning and work.
2. My county coordinates trainings that are developed and presented jointly with youth and families.
3. A unified plan of care is developed to address youth and family needs/goals regardless of how they enter the child-serving system.
4. Data about the child-serving systems is shared with youth, family, community, and system partners.
5. Solutions to barriers are included in service planning for youth and families.

Avg.	n	Missing	N/A	Unsure
3.0	11	0	0	2
2.1	12	0	0	1
2.6	11	0	0	2
2.7	10	0	0	3
2.8	10	0	0	3



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

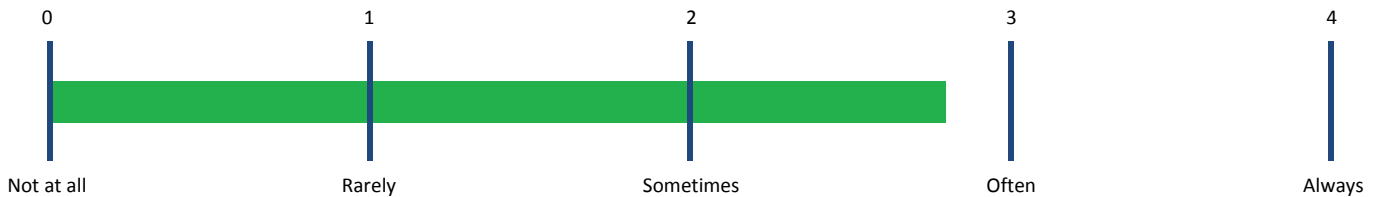
# I. Implementation of the PA System of Care Standards

## E. Natural and Community Supports

Section E Score: **8**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. My county has a broad resource list of community supports and activities for youth and families which is readily available and shared.	2.9	12	0	0	1
2. My county identifies and promotes natural supports and community resources that help meet the broader community/cultural needs.	2.8	11	0	0	2
3. Youth and family plans include natural and community supports in a useful/meaningful way that effects positive change.	2.6	12	0	0	1
4. My county values the growth of natural supports and community resources that have been identified as positive and effective supports by youth and families.	2.8	11	0	0	2
5. Community and natural supports are included in service plans (such as: Individualized Education Plan (IEP), Individualized Service Plan (ISP), Family Service Plan (FSP), etc.).	3.0	11	0	0	2



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

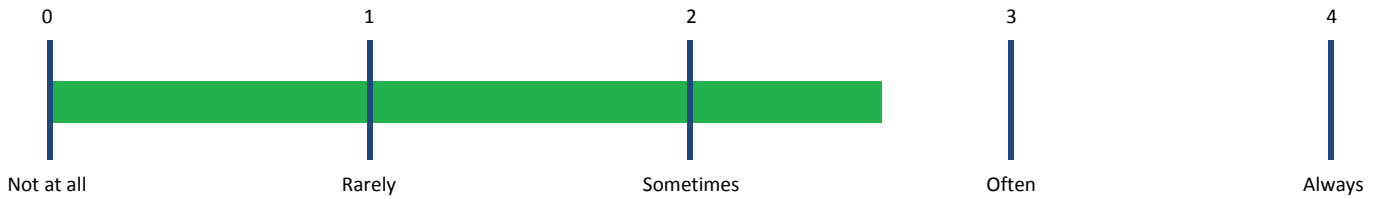
# I. Implementation of the PA System of Care Standards

## F. Cultural and Linguistic Competence

Section F Score: **7**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Leaders in my county understand county demographics and diversity (culture, age, income, education, race, ethnicity, religion, primary language, sexual orientation, gender identity, and disability status).	2.9	12	0	0	1
2. My county ensures the availability of culturally relevant trainings for youth, family, system partners, and community partners.	2.6	11	0	0	2
3. My county partners with traditional healers, places of worship, ethnic media outlets, alternative medicine practitioners, cultural organizations, local businesses, social organizations, etc. for the purpose of reducing conflict or producing change.	2.5	10	0	0	3
4. In my county, translation and interpretation services are available for those with limited English proficiency seeking services in the county.	2.6	8	0	0	5
5. Culturally and linguistically diverse families are represented in the decision-making processes at all levels of services.	2.4	10	0	0	3



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"



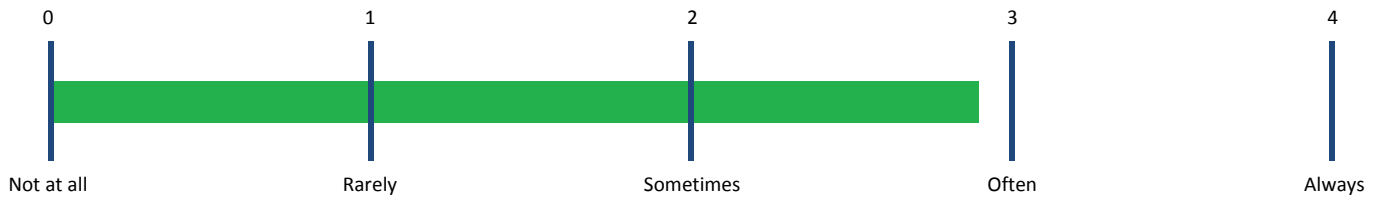
## I. Implementation of the PA System of Care Standards

### G. Youth and Family Services and Supports Planning Process

Section G Score: **8**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. My county has a planning process model (see above) that can be utilized by any youth or family.	2.8	11	0	0	2
2. There is an identified step-by-step dedicated referral process.	2.9	8	0	0	5
3. Youth and families can self-refer.	3.1	8	0	0	5
4. The Planning Process includes youth and/or family peer supports as identified and needed by the youth and family.	2.9	9	0	0	4



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

## I. Implementation of the PA System of Care Standards

### H. Evaluation and Continuous Quality Improvement (CQI)

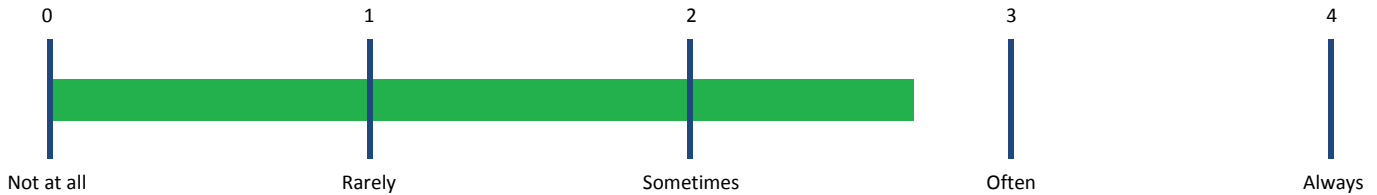
Section H Score:

7

Substantial Implementation

1. My county regularly reviews and uses data to make decisions.
2. Data is used to help county services and supports improve their practices.
3. My county reviews data to identify and eliminate any barriers (cultural/linguistic/racial/ethnic) to receiving services and supports.
4. The child-serving systems in my county work together to reduce barriers related to data sharing.

Avg.	n	Missing	N/A	Unsure
2.7	11	0	0	2
2.8	11	0	0	2
2.9	10	0	0	3
2.5	11	0	0	2



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"



**Pennsylvania  
2017 County Assessment Report**

*Commonwealth of Pennsylvania*

*Family Partners*

Level 1 ( 0% - 10% )	<b>Little Implementation</b>
Level 2 ( 10% - 20% )	
Level 3 ( 20% - 30% )	<b>Some Implementation</b>
Level 4 ( 30% - 40% )	
Level 5 ( 40% - 50% )	<b>Moderate Implementation</b>
Level 6 ( 50% - 60% )	
Level 7 ( 60% - 70% )	<b>Substantial Implementation</b>
Level 8 ( 70% - 80% )	
Level 9 ( 80% - 90% )	<b>Extensive Implementation</b>
Level 10 ( 90% - 100% )	

Youth Partners:	<input type="text" value="0"/>
Family Partners:	<input type="text" value="27"/>
Elected/Appointed Partners:	<input type="text" value="0"/>
Provider Organization Partners:	<input type="text" value="0"/>
Managed Care Organization Partners:	<input type="text" value="0"/>
Community Partners:	<input type="text" value="0"/>
System Partners:	<input type="text" value="0"/>
Other Partners:	<input type="text" value="0"/>
Missing Partner:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="27"/>

**Overall State Level of Implementation: 7 Substantial Implementation**

\* Surveys with more than 50% of the questions in left unanswered were not included in this report.

# I. Implementation of the PA System of Care Standards

## A. County Leadership Team

	% Yes	% No	n	Missing	N/A	Unsure
There is a Leadership Team in my county.	89.5%	10.5%	19	0	0	8
I am a member of the Leadership Team in my county.	82.4%	17.6%	17	0	10	0

*Note: Percentages exclude Missing, N/A, and Unsure Responses*

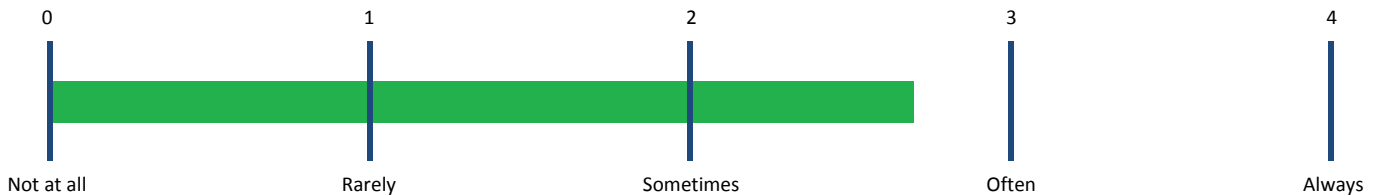
The Leadership Team in my county include these partners: **n = 14**

*Only Leadership Team members' responses were included in the percentages in the box below.*

Youth	85.7%	Drug and Alcohol	78.6%	Provider	78.6%
Family	100.0%	Education	50.0%	Managed Care	57.1%
Mental Health	92.9%	Physical Health	14.3%	Community	64.3%
Child Welfare	92.9%	IDD	71.4%	Other	0.0%
Juvenile Justice	85.7%	Elected/Appointed	35.7%		

**Section A Score: 7 Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. I am a member of this Leadership Team committed to the PA SOC standards and know my roles and responsibilities.	3.2	13	1	12	1
2. My Leadership Team meets regularly at times convenient for all members.	3.3	16	0	10	1
3. Members use data and information to make decisions about changes in policy.	2.5	17	0	10	0
4. Leadership team decisions resulted in changes in policy.	2.3	16	0	10	1



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

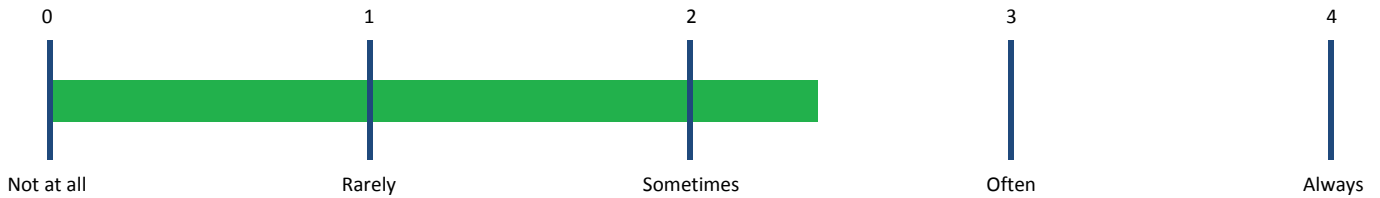
\*\* Average score = Total score divided by "n"

# I. Implementation of the PA System of Care Standards

## B. Youth-driven

Section B Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. There is a youth organization/group in my county.	3.1	19	0	0	8
2. Peer support is available for youth in my county.	2.5	24	0	0	3
3. Youth are invited to trainings held by system partners or providers in my county.	2.6	20	0	1	6
4. Youth are given the information needed to be decision-makers about their care and well-being.	2.6	24	0	0	3
5. Youth members are involved in county and/or state committees or boards.	2.0	22	1	0	4
6. In my county, there are opportunities for youth voice in each child-serving system.	2.1	20	0	0	7
7. My county has incentives/supports in place for youth participation. (Examples: stipends, assistance with transportation, travel reimbursement, childcare, etc.).	2.4	21	0	0	6



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

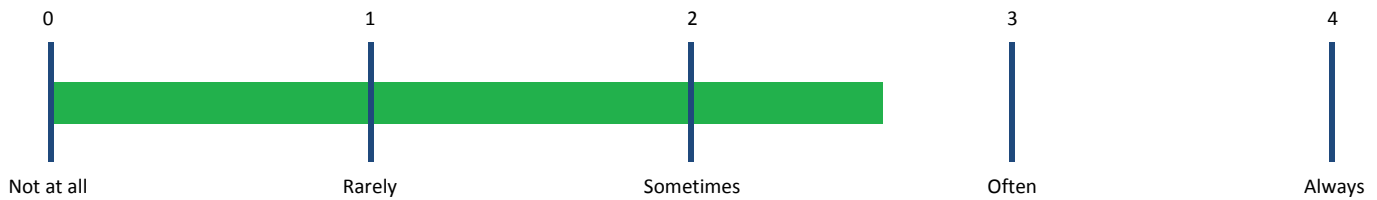
\*\* Average score = Total score divided by "n"

# I. Implementation of the PA System of Care Standards

## C. Family-driven

Section C Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. There is a family organization/group in my county.	2.6	22	0	0	5
2. Peer support is available for families in my county.	2.6	25	0	0	2
3. Families are invited to trainings held by system partners or providers in my county.	2.7	26	0	0	1
4. Family members have a primary role in the decisions which influence their child and family regardless of services.	2.7	25	0	0	2
5. Family members are involved in county and/or state committees or boards.	2.5	25	0	0	2
6. In my county, there are opportunities for family voice in each child-serving system.	2.5	24	0	0	3
7. My county has incentives/supports in place for family participation. (Examples: stipends, assistance with transportation, travel reimbursement, childcare, etc.).	2.6	22	0	0	5



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

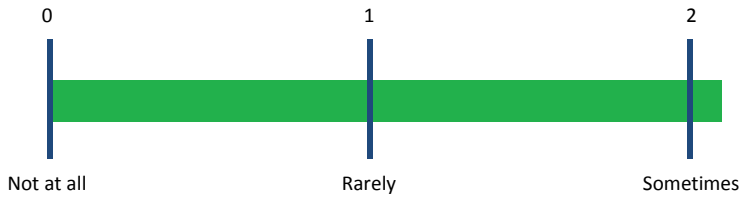
# I. Implementation of the PA System of Care Standards

## D. Integration of Child-Serving Systems

Section D Score: **6**

Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Overall the mission, vision, and outcomes of each of the child-serving systems are shared among the child-serving systems, as well as with youth and families as part of its community planning and work.	2.3	23	0	0	4
2. My county coordinates trainings that are developed and presented jointly with youth and families.	2.1	24	1	0	2
3. A unified plan of care is developed to address youth and family needs/goals regardless of how they enter the child-serving system.	2.2	24	0	0	3
4. Data about the child-serving systems is shared with youth, family, community, and system partners.	2.1	25	0	0	2
5. Solutions to barriers are included in service planning for youth and families.	2.0	21	0	0	6



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

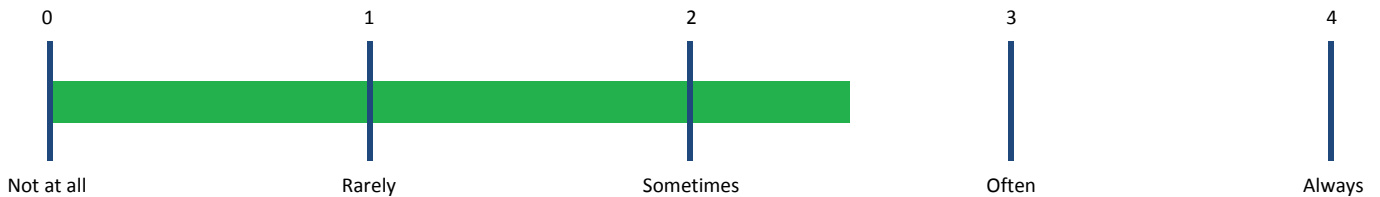
# I. Implementation of the PA System of Care Standards

## E. Natural and Community Supports

Section E Score: **7**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. My county has a broad resource list of community supports and activities for youth and families which is readily available and shared.	2.5	24	0	0	3
2. My county identifies and promotes natural supports and community resources that help meet the broader community/cultural needs.	2.5	25	0	0	2
3. Youth and family plans include natural and community supports in a useful/meaningful way that effects positive change.	2.7	25	0	0	2
4. My county values the growth of natural supports and community resources that have been identified as positive and effective supports by youth and families.	2.6	25	0	0	2
5. Community and natural supports are included in service plans (such as: Individualized Education Plan (IEP), Individualized Service Plan (ISP), Family Service Plan (FSP), etc.).	2.6	24	0	0	3



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"



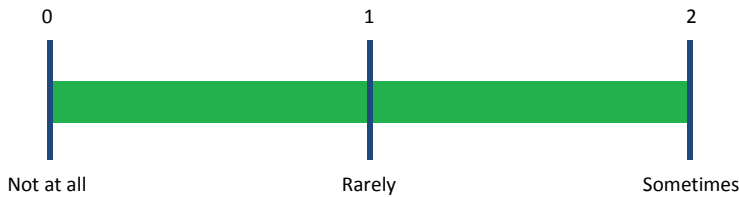
# I. Implementation of the PA System of Care Standards

## F. Cultural and Linguistic Competence

Section F Score: **6**

Moderate Implementation

	Avg.	n	Missing	N/A	Unsure
1. Leaders in my county understand county demographics and diversity (culture, age, income, education, race, ethnicity, religion, primary language, sexual orientation, gender identity, and disability status).	2.5	24	0	1	2
2. My county ensures the availability of culturally relevant trainings for youth, family, system partners, and community partners.	2.0	27	0	0	0
3. My county partners with traditional healers, places of worship, ethnic media outlets, alternative medicine practitioners, cultural organizations, local businesses, social organizations, etc. for the purpose of reducing conflict or producing change.	1.6	23	0	0	4
4. In my county, translation and interpretation services are available for those with limited English proficiency seeking services in the county.	2.5	20	1	1	5
5. Culturally and linguistically diverse families are represented in the decision-making processes at all levels of services.	1.8	24	0	1	2



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

## I. Implementation of the PA System of Care Standards

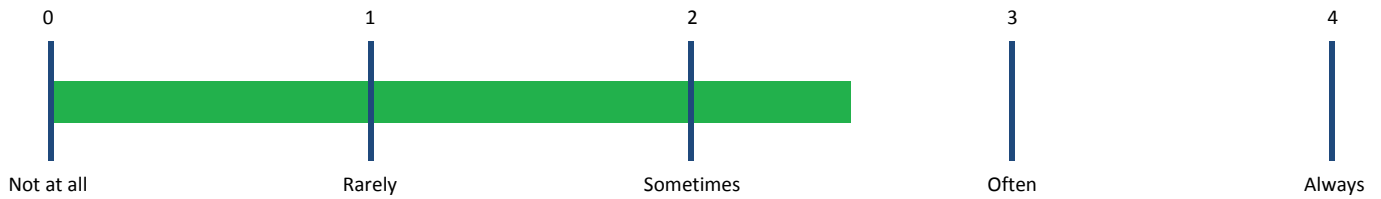
### G. Youth and Family Services and Supports Planning Process

Section G Score: **7**

**Substantial Implementation**

1. My county has a planning process model (see above) that can be utilized by any youth or family.
2. There is an identified step-by-step dedicated referral process.
3. Youth and families can self-refer.
4. The Planning Process includes youth and/or family peer supports as identified and needed by the youth and family.

Avg.	n	Missing	N/A	Unsure
2.6	25	0	0	2
2.3	23	0	0	4
2.8	22	0	0	5
2.4	24	0	0	3



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

## I. Implementation of the PA System of Care Standards

### H. Evaluation and Continuous Quality Improvement (CQI)

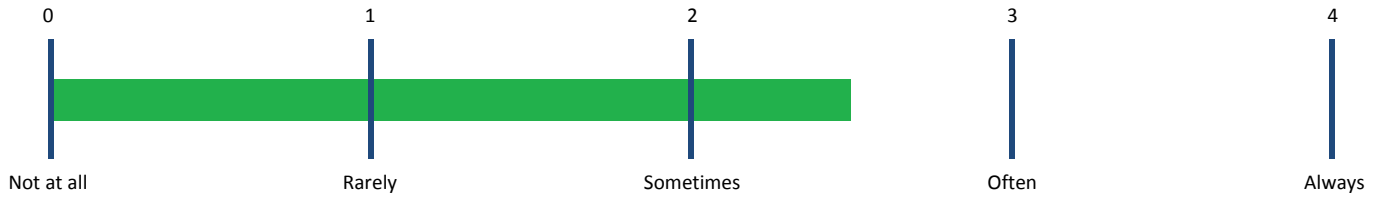
Section H Score:

7

Substantial Implementation

1. My county regularly reviews and uses data to make decisions.
2. Data is used to help county services and supports improve their practices.
3. My county reviews data to identify and eliminate any barriers (cultural/linguistic/racial/ethnic) to receiving services and supports.
4. The child-serving systems in my county work together to reduce barriers related to data sharing.

Avg.	n	Missing	N/A	Unsure
2.9	21	0	0	6
2.7	21	0	0	6
2.5	19	0	0	8
2.2	21	0	0	6



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"



**Pennsylvania  
2017 County Assessment Report**

*Commonwealth of Pennsylvania*

*All Other Partners*

Level 1 ( 0% - 10% )	<b>Little Implementation</b>
Level 2 ( 10% - 20% )	
Level 3 ( 20% - 30% )	<b>Some Implementation</b>
Level 4 ( 30% - 40% )	
Level 5 ( 40% - 50% )	<b>Moderate Implementation</b>
Level 6 ( 50% - 60% )	
Level 7 ( 60% - 70% )	<b>Substantial Implementation</b>
Level 8 ( 70% - 80% )	
Level 9 ( 80% - 90% )	<b>Extensive Implementation</b>
Level 10 ( 90% - 100% )	

Youth Partners:	0
Family Partners:	0
Elected/Appointed Partners:	8
Provider Organization Partners:	55
Managed Care Organization Partners:	8
Community Partners:	6
System Partners:	130
Other Partners:	18
Missing Partner:	0
<b>Total:</b>	<b>225</b>

**Overall State Level of Implementation: 8 Substantial Implementation**

\* Surveys with more than 50% of the questions in left unanswered were not included in this report.

## I. Implementation of the PA System of Care Standards

### A. County Leadership Team

	% Yes	% No	n	Missing	N/A	Unsure
There is a Leadership Team in my county.	91.9%	8.1%	172	0	0	53
I am a member of the Leadership Team in my county.	60.1%	39.9%	153	2	67	3

*Note: Percentages exclude Missing, N/A, and Unsure Responses*

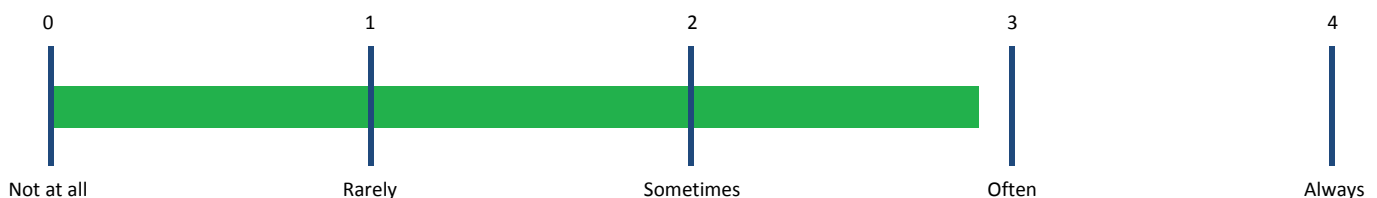
The Leadership Team in my county include these partners: **n = 92**

*Only Leadership Team members' responses were included in the percentages in the box below.*

Youth	73.9%	Drug and Alcohol	78.3%	Provider	65.2%
Family	81.5%	Education	72.8%	Managed Care	54.3%
Mental Health	95.7%	Physical Health	26.1%	Community	57.6%
Child Welfare	92.4%	IDD	68.5%	Other	9.8%
Juvenile Justice	80.4%	Elected/Appointed	33.7%		

**Section A Score: 8 Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. I am a member of this Leadership Team committed to the PA SOC standards and know my roles and responsibilities.	2.8	117	1	102	5
2. My Leadership Team meets regularly at times convenient for all members.	3.3	113	1	84	28
3. Members use data and information to make decisions about changes in policy.	3.1	119	1	78	28
4. Leadership team decisions resulted in changes in policy.	2.6	106	2	77	41



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

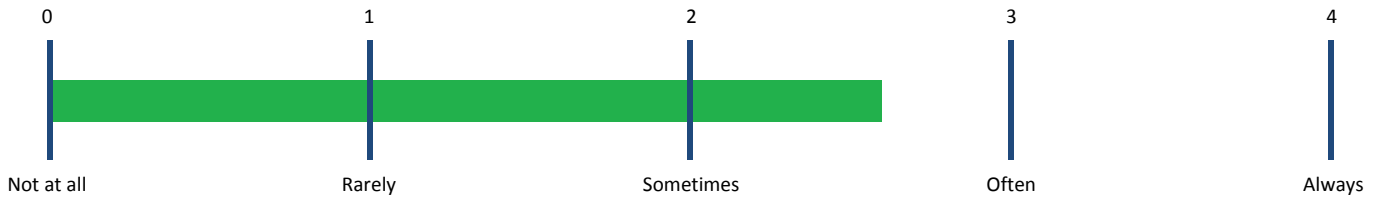
\*\* Average score = Total score divided by "n"

# I. Implementation of the PA System of Care Standards

## B. Youth-driven

Section B Score: **7** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. There is a youth organization/group in my county.	2.9	182	0	1	42
2. Peer support is available for youth in my county.	2.5	189	1	2	33
3. Youth are invited to trainings held by system partners or providers in my county.	2.6	185	0	0	40
4. Youth are given the information needed to be decision-makers about their care and well-being.	2.7	198	0	0	27
5. Youth members are involved in county and/or state committees or boards.	2.4	174	1	0	50
6. In my county, there are opportunities for youth voice in each child-serving system.	2.5	184	0	0	41
7. My county has incentives/supports in place for youth participation. (Examples: stipends, assistance with transportation, travel reimbursement, childcare, etc.).	2.9	169	0	0	56



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

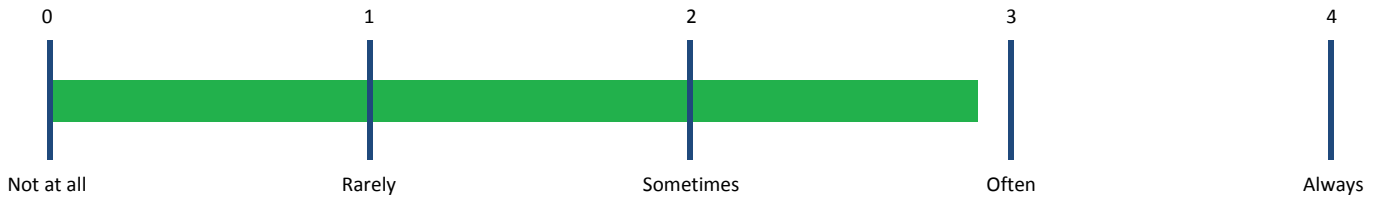
\*\* Average score = Total score divided by "n"

# I. Implementation of the PA System of Care Standards

## C. Family-driven

Section C Score: **8** Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. There is a family organization/group in my county.	3.2	179	2	1	43
2. Peer support is available for families in my county.	2.9	188	1	0	36
3. Families are invited to trainings held by system partners or providers in my county.	3.0	201	4	0	20
4. Family members have a primary role in the decisions which influence their child and family regardless of services.	3.1	206	2	0	17
5. Family members are involved in county and/or state committees or boards.	2.8	182	1	0	42
6. In my county, there are opportunities for family voice in each child-serving system.	3.0	195	1	0	29
7. My county has incentives/supports in place for family participation. (Examples: stipends, assistance with transportation, travel reimbursement, childcare, etc.).	2.9	167	3	1	54



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

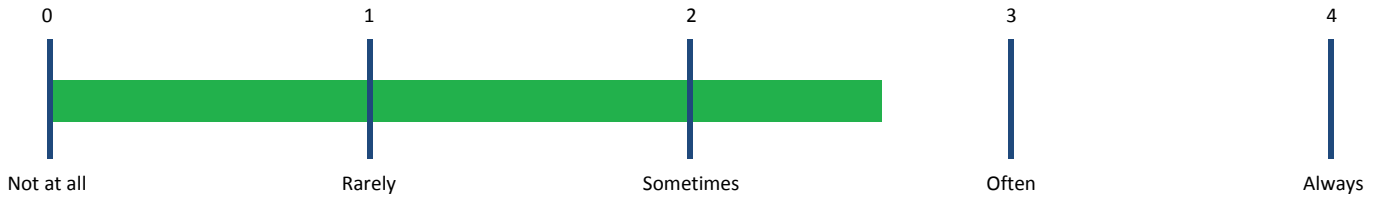
# I. Implementation of the PA System of Care Standards

## D. Integration of Child-Serving Systems

Section D Score: **7**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Overall the mission, vision, and outcomes of each of the child-serving systems are shared among the child-serving systems, as well as with youth and families as part of its community planning and work.	2.9	195	0	0	30
2. My county coordinates trainings that are developed and presented jointly with youth and families.	2.5	191	0	1	33
3. A unified plan of care is developed to address youth and family needs/goals regardless of how they enter the child-serving system.	2.5	188	1	2	34
4. Data about the child-serving systems is shared with youth, family, community, and system partners.	2.6	186	0	1	38
5. Solutions to barriers are included in service planning for youth and families.	2.7	192	0	0	33



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"



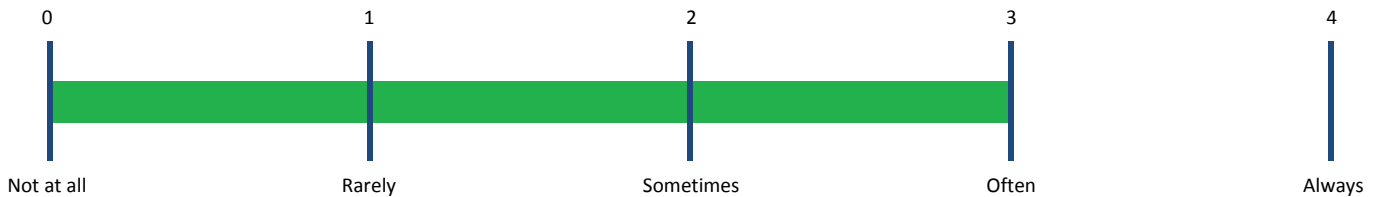
## I. Implementation of the PA System of Care Standards

### E. Natural and Community Supports

Section E Score: **8**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. My county has a broad resource list of community supports and activities for youth and families which is readily available and shared.	2.9	200	8	0	17
2. My county identifies and promotes natural supports and community resources that help meet the broader community/cultural needs.	3.0	208	8	0	9
3. Youth and family plans include natural and community supports in a useful/meaningful way that effects positive change.	3.0	196	8	0	21
4. My county values the growth of natural supports and community resources that have been identified as positive and effective supports by youth and families.	3.2	204	9	0	12
5. Community and natural supports are included in service plans (such as: Individualized Education Plan (IEP), Individualized Service Plan (ISP), Family Service Plan (FSP), etc.).	3.0	193	8	1	23



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

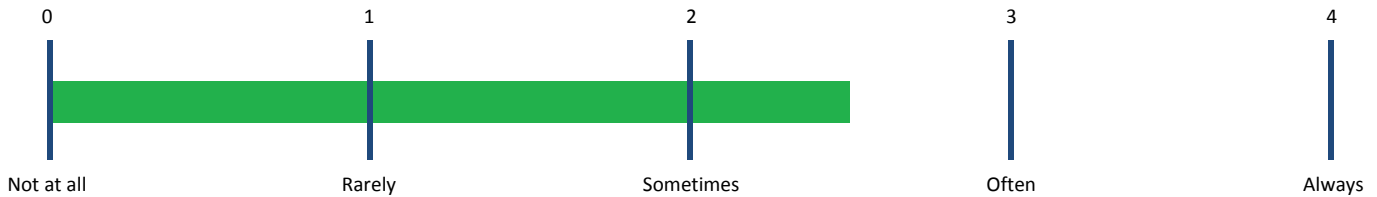
# I. Implementation of the PA System of Care Standards

## F. Cultural and Linguistic Competence

Section F Score: **7**

**Substantial Implementation**

	Avg.	n	Missing	N/A	Unsure
1. Leaders in my county understand county demographics and diversity (culture, age, income, education, race, ethnicity, religion, primary language, sexual orientation, gender identity, and disability status).	3.0	204	10	0	11
2. My county ensures the availability of culturally relevant trainings for youth, family, system partners, and community partners.	2.6	200	9	0	16
3. My county partners with traditional healers, places of worship, ethnic media outlets, alternative medicine practitioners, cultural organizations, local businesses, social organizations, etc. for the purpose of reducing conflict or producing change.	2.3	184	9	1	31
4. In my county, translation and interpretation services are available for those with limited English proficiency seeking services in the county.	2.8	186	9	0	30
5. Culturally and linguistically diverse families are represented in the decision-making processes at all levels of services.	2.1	173	9	1	42



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

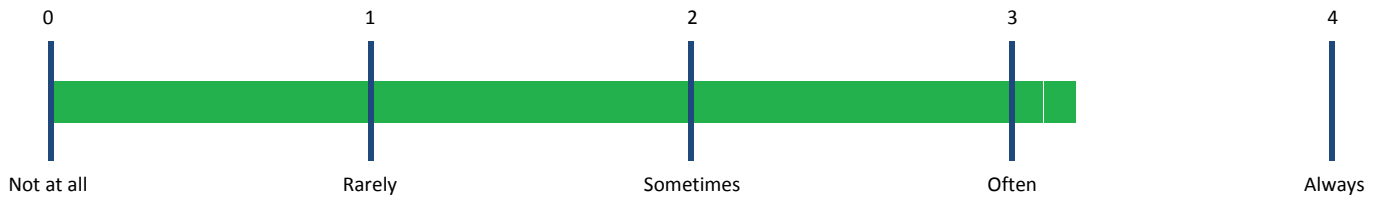
## I. Implementation of the PA System of Care Standards

### G. Youth and Family Services and Supports Planning Process

Section G Score: **9**

Extensive Implementation

	Avg.	n	Missing	N/A	Unsure
1. My county has a planning process model (see above) that can be utilized by any youth or family.	3.3	170	10	0	45
2. There is an identified step-by-step dedicated referral process.	3.2	177	9	0	39
3. Youth and families can self-refer.	3.4	182	10	1	32
4. The Planning Process includes youth and/or family peer supports as identified and needed by the youth and family.	3.1	169	9	0	47



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"

## I. Implementation of the PA System of Care Standards

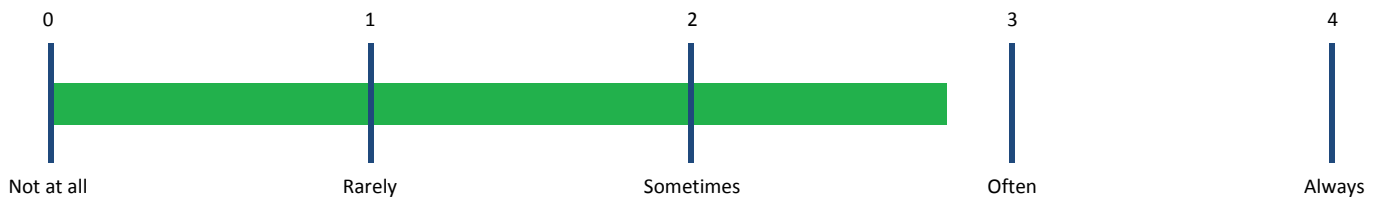
### H. Evaluation and Continuous Quality Improvement (CQI)

Section H Score:

8

Substantial Implementation

	Avg.	n	Missing	N/A	Unsure
1. My county regularly reviews and uses data to make decisions.	3.1	186	10	1	28
2. Data is used to help county services and supports improve their practices.	3.0	184	11	1	29
3. My county reviews data to identify and eliminate any barriers (cultural/linguistic/racial/ethnic) to receiving services and supports.	2.8	179	10	1	35
4. The child-serving systems in my county work together to reduce barriers related to data sharing.	2.7	183	10	1	31



\* n = Total responses (excludes Missing, N/A, and Unsure responses)

\*\* Average score = Total score divided by "n"